

## Disclaimer

#### Summary information

This Presentation contains summary information about Qantas and its controlled entities (Qantas Group) and their activities as at 28 August 2025, unless otherwise stated. The information in this Presentation does not purport to be complete. It should be read in conjunction with the Qantas Group's Appendix 4E and Preliminary Final Report for the year ended 30 June 2025, along with other periodic and continuous disclosure announcements lodged with the Australian Securities Exchange, which are available at www.asx.com.au.

#### Financial data

All dollar values are in Australian dollars (A\$). This Presentation is unaudited. Notwithstanding this, the Presentation contains disclosures which are extracted or derived from the Annual Financial Report for the year ended 30 June 2025 which is being audited by the Group's Independent Auditor and is expected to be made available in September 2025.

This Presentation also makes reference to certain non-International Financial Reporting Standards (non-IFRS) financial information. Non-IFRS financial information is financial information that is presented other than in accordance with relevant accounting standards and may not be directly comparable with other companies' information. Non-IFRS measures are used by management to assess and monitor business performance and should be considered in addition to, and not as a substitute for, IFRS information. The non-IFRS financial information is unaudited and has not been reviewed by the Group's Independent Auditor.

For definitions of non-IFRS financial information refer to the Glossary (see slide 35) and the Preliminary Final Report for the year ended 30 June 2025.

#### Future performance and forward-looking statements

Forward looking statements, opinions and estimates provided in this Presentation are based on assumptions and contingencies which are subject to change. Forward-looking statements may include, but are not limited to, statements about Qantas' projections, guidance on future earnings, expectations, plans, strategies and objectives of management; strategy, targets, goals and objectives with regard to climate change, the environment, and other sustainability issues; future customer demand; development of new initiatives and projects; capital expenditure or costs and scheduling; the availability, implementation and adoption of new technologies; and tax, legal and other regulatory developments.

Forward-looking statements may be identified by the use of terminology, including terms such as 'target', 'expect', 'will', 'guidance', 'outlook' or other similar words.

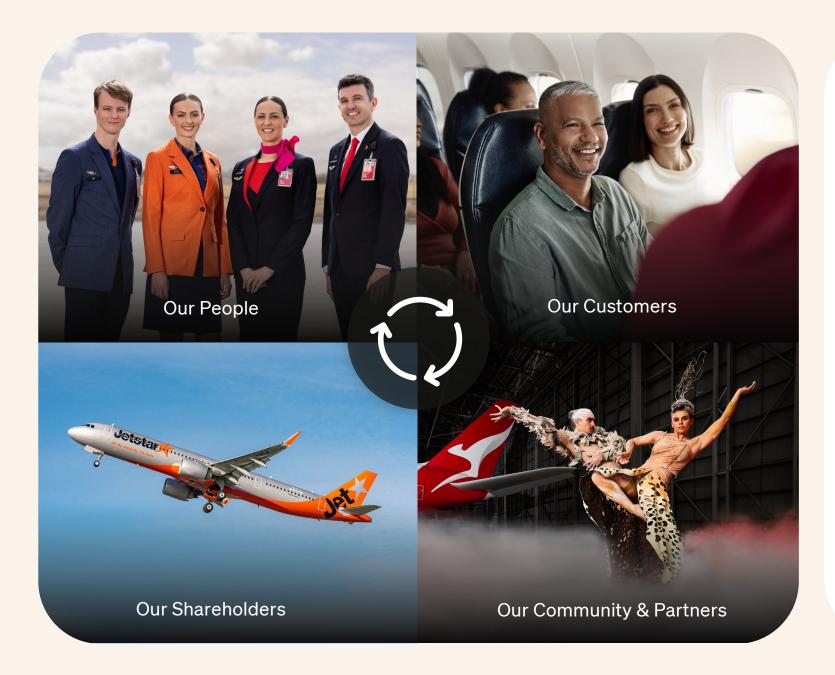
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This year has been all about delivery and these results show we're delivering on our commitments to our customers, people and shareholders, whilst maintaining our financial strength

Vanessa Hudson Group CEO



## FY25 overview

\$2,394m

**Underlying Profit Before Tax** 

\$3.9b

**Net Capital Expenditure** 

1.3x

Moody's Net Debt/EBITDA1

\$831m

Return to shareholders

\$1.10

**Underlying EPS** 

## **Operating results**

- Strong performance across the Group's integrated portfolio
- Operating cash flow of \$4.3b
- Statutory Profit After Tax of \$1,605m includes impact of the closure of Jetstar Asia and legal provision<sup>2</sup>

## Balance sheet and distributions

- Net Debt of \$5.0b vs Target Range of \$4.6 5.7b for FY25
- Total sources of liquidity >\$12.2b consisting of cash, undrawn facilities and unencumbered assets
- Distributed \$831m in FY25, comprising \$431m<sup>3</sup> in share buy-backs and \$400m fully franked dividends
- Announcing FY25 final shareholder distribution including fully franked base dividend of 16.5 cents per share<sup>4</sup> (\$250m) and fully franked special dividend of 9.9 cents per share<sup>4</sup> (\$150m)

## **Customer and People**

- 5 ppt uplift in reputation score<sup>5</sup> from FY24
- 10 ppt uplift in Qantas NPS and 6 ppt uplift in Jetstar NPS from FY24<sup>6</sup>
- ~ 1/3 of Jetstar fares booked for under \$100<sup>7</sup>
- Employee engagement score +7ppt and participation +16ppt from Mar 2024 to Apr 2025
- Supporting customers through June data breach

## Fleet investment

• Delivery of 29 aircraft<sup>8</sup> in FY25, including 17 new aircraft:

7x Jetstar A321LRs



4x Jetstar A320neos



5x QantasLink A220s



1x Qantas A321XLR



 FY25 Qantas EIS & fleet transition investment of ~\$130m



## Group FY25 integrated portfolio highlights

## **Domestic**



- Dual brand strategy drives segment success and sustainable industry-leading margins with leadership positions across all key market segments
- Current and future fleet provide flexibility, optimise route economics and operate a fitfor-purpose network

#### FY25 highlights:

- Ongoing narrowbody renewal program including new Jetstar A321LRs and A320neos, QantasLink A220s and Qantas A321XLR
- Acquisition of A319s and Q400s to support fleet renewal and growth
- Group Domestic margin<sup>1</sup> of 14%

# **International** (including Freight)



- Home market distribution strength, and extensive partner network provide unparalleled connectivity between Australia and rest of world
- Next generation fleet technology improving earnings resilience, with Project Sunrise to provide a unique competitive advantage
- Freight business provides diversification with long term earnings supported by domestic growth in e-commerce penetration

#### FY25 highlights:

- Jetstar entered new international markets through A321LRs and 787 re-deployment
- Continued return of Qantas A380s
- Qantas Freight successfully completed initial phase of A321F fleet rollover
- Group International margin<sup>1</sup> of 8%

## Loyalty



- Industry-leading program, with >800 coalition partners<sup>2</sup>
- Unrivalled value proposition with initiatives to increase number of active members and grow earn and burn
- Diversified portfolio earnings with strong growth aspirations

#### FY25 highlights:

- 8% growth in active members<sup>3</sup> vs FY24
- 1 in 4 members<sup>4</sup> who redeem on Classic Plus are new flight redeemers
- Qantas Loyalty margin<sup>1</sup> of 19%





# Our Purpose: Everyone feels proud to belong to the Spirit of Australia

## **OUR PEOPLE**

Proud to belong and make a difference

Passionate about our customers and empowered to provide great service

Belong to a safe and inclusive environment to bring out their best

Know that leadership listen, act and have their back

Embody the Spirit of Australia

## **OUR CUSTOMERS**

Proud to fly with us

Trust and depend on us to take care of the moments that matter

Count on us to arrive at their destination safely and on time

Enjoy a seamless personal and digital experience throughout the journey

Recognised and rewarded for loyalty



## Investing in our People and Culture



- Celebrated people with service excellence, long-service and pilot command recognition events
- Implemented Qantas app staff travel enhancements to address employee pain points
- · Enhancing culture and engagement through frontline leadership development programs and listening forums
- Collaborating on design of new Qantas uniforms with renowned Australian designer

## **Connect and Support**



- \$1,000 Thank You payment awarded in Dec-24 and \$500 staff travel credit awarded in Aug-25 to non-executives
- Provided support to employees affected by natural disasters and challenging operational incidents
- Finalised Same Job Same Pay applications in collaboration with unions
- Modernising digital people experience with payroll infrastructure upgrades, devices for frontline employees and AI & VR supported training

## **Inclusion & Belonging**



- Stretch Reconciliation Action Plan launched
- Refreshed training, policies and procedures for frontline team members to support customers with diverse accessibility needs
- · Launched Speak Up campaign to create a workplace where evervone feels confident to speak up when something isn't right
- Awarded AWEI¹ Gold Employer status for the second consecutive year

#### Retention



## June 2025 Group Attrition<sup>2</sup>

Steadily declined over the past 6 months from 5.7% in December 2024

#### Reward



## Launch of ongoing Employee Share Program (Aug-25)<sup>3</sup>

\$1,000 of shares awarded to eligible non-executives

## **Engagement**



# Apr

## Engagement<sup>4</sup>

Significant uplift since March 2024 survey. Participation increased 16ppt to 59%.

## **Investing in our Customers**

## Leading ground experience



- Rolled out Group Boarding across all Qantas Domestic and International ports improving OTP
- Opened Adelaide Lounge Precinct including new Qantas Club and Business Lounges
- New Broome Regional Lounge as part of the regional lounge refresh program
- Ongoing lounge development: Auckland International (Feb-26) and Sydney International Business Lounge (FY27)
- Refreshing Los Angeles Business Lounge (Feb-26)
- Investment in baggage solutions (e.g. enhanced self-service, communication and tracking)

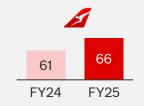
## **Exceptional flying experience**



- New aircraft deliveries: Qantas' first A321XLR;
   QantasLink 5 x A220s; Jetstar 7 x A321LRs and 4 x A320neos
- Redesigned Qantas International Business and Economy food and beverage service
- Qantas International Wi-Fi activated across Southeast Asia and trans-Tasman routes
- Qantas International First-Class dining and service experience enhancement
- Cabin refresh: Qantas A330s (first aircraft into service from Feb-26), Jetstar 787s (from Apr-26)
- Qantas International Wi-Fi activation: Broader Asia from Dec-25

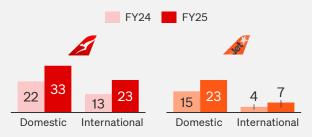
## FY25 performance

Qantas Airlines Reputation (RepTrak Score)



July 25 RepTrak score remains steady

Airline NPS (Domestic and International)



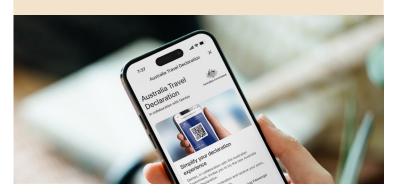
#### **Key Drivers of NPS**

- On Time Performance Qantas Domestic increased 2ppts to 77%<sup>1</sup>; Jetstar Domestic increased 3ppts to 73%<sup>1</sup>
- Customer satisfaction Improved customer satisfaction across every Qantas and Jetstar journey touch point in FY25
- **Brand** Reputation and brand perceptions rebuilding at a strong and steady pace



## **Investing in our Customers**

## Seamless digital experience



- Expanded the digital Australian Travel Declaration trial to more Qantas passengers
- Uplifted Qantas self-service functionality and transparency for changes to travel plans
- Improved Jetstar customer purchasing and selfservice (e.g. in-app ancillary purchases)
- Simplifying website navigation, followed by a full
- Streamlining partner airline check-in experience across Qantas digital channels

redesign of Qantas.com by end of FY26

 New Jetstar products and bundle offerings, and uplifts to digital experience (e.g. Google pay)

#### Trusted to recover well



- Streamlined flight status information across digital channels, airport screens and announcements
- Launched use of Uber vouchers to disrupted Qantas passengers in key ports
- Capability for rapid and scalable flight recovery with key Qantas and Jetstar airline partners
- Development and progressive transition to a new Qantas disruption management engine
- Uplifting Qantas disruption communications, with disruption reasons and personalised information
- Enhancing Jetstar chatbot and agent tooling for more efficient customer care

## Unrivalled reward and recognition



>7 million
Seats booked using
Qantas points<sup>1</sup>

Extended Classic Plus to Domestic in Dec-24; enabling +30% in points redeemed on reward seats vs FY24



Launched Classic Plus (Domestic), new airline partners, American Airlines upgrades

1 in 4

Members using Classic Plus to redeem for the first time in 5 years<sup>2</sup>



5,700 Points
Lowest one-way reward
fare in Australia<sup>3</sup>

QFF rewards on Jetstar flights including lowest one-way economy reward fare in Australia & upgrades<sup>4</sup>



## FY25 fleet investments continue to deliver value for customers & shareholders

#### **NEW**





+7pt NPS Uplift1 Larger overhead bins, in-seat power



Up to 20% lower fuel burn<sup>2</sup> Per seat on like-for-like sector





Unlocks new routes E.g. Perth - Phuket



Delivering up to:

+\$10m annual EBITDA benefit3





47 NPS for 4Q FY254 Highest NPS for QF domestic fleet



Up to 25% lower fuel burn<sup>2</sup> Per seat on like-for-like sector





New network opportunities Able to fly double the range of 717s



On track to deliver up to:

## **EXISTING**





81% OTP for FY25 Highest OTP for QF domestic fleet



**Connecting regional Australia** Flying on >50 regional routes



**Delivering cost benefits** Through fleet simplification and network optimisation





Supports +9% Charter revenue primarily within resource sector



Unlocks new routes for WA E.g. Perth-Newcastle / Hobart



Improved gauge optionality Key for resource customers



+\$9m annual EBITDA benefit3



## Future fleet investments continue

## **FY26 UPCOMING REFURBISHMENT**



## 10x QF A330 from Feb-26

- New Economy seats with USB-C fast charging
- 20% larger IFE<sup>1</sup> with Bluetooth audio connectivity







## 11x JQ 787 from Apr-26

- New seats with a larger Business cabin
- Onboard Wi-Fi connectivity
- New crew rest unlocking longer flight opportunities





## **NEW INVESTMENT**



48 Total firm Qantas A321XLR deliveries



...with lie-flat Business seats on 16 aircraft to provide a premium experience on long sectors

Jetstar's first A321XLR in 2027 for two-class mid-haul international flying



... and landing soon: new Sunrise aircraft

## Project Sunrise and A350 establishing structural advantage

# Project Sunrise expected to launch in 4Q FY27

**12**x

- A350-1000ULRs to deliver ultra long-haul service
- Adding ~14b ASK (+~20%) to Qantas International network



 Serving high value markets with unique point-to-point, high premium seat configuration service offering



- First Project Sunrise aircraft expected from Oct-26<sup>1</sup>
- Additional two aircraft expected by the end of Mar-27
- Sunrise capex primarily FY27 FY29



- ~\$400m incremental working capital benefit<sup>2</sup>
- Working capital benefits begin from 4Q FY26 when flights begin to sell

# >\$400m p.a. incremental earnings delivered at scale

- Earnings arise across three value pools:
- New flying revenue Non-stop flying proposition to Australia from Ultra-Long-Haul ('ULH') markets
- Network optimisation Incremental earnings from redeployment of existing aircraft, capitalising on right aircraft, right route strategy
- Freight capacity uplift Incremental freight capacity unlocked through network optimisation
- Additional benefits derived from integrated portfolio across Loyalty and Jetstar through network revenue uplift, enhanced customer attraction and Loyalty strive and retention

# 789 flying continues to show Project Sunrise's potential



23%

Higher RASK for direct vs indirect services to LHR<sup>3</sup>



5%

RASK growth in premium cabins across existing 789 network<sup>4</sup>



1st

789 routes remain most profitable in Qantas network



**2**<sub>x</sub>

NPS on 789 network vs rest of widebody fleet<sup>5</sup>

## **Investing in our Community**

# Connecting and contributing to our regions Invested via Resident Fares >\$60m Program<sup>1</sup> in regional Australia Jetstar customers travelled for ~1 in 3 under \$100 in FY25<sup>2</sup> Passengers flown to 58 16.7m regional destinations<sup>3</sup> Procured from businesses in regional

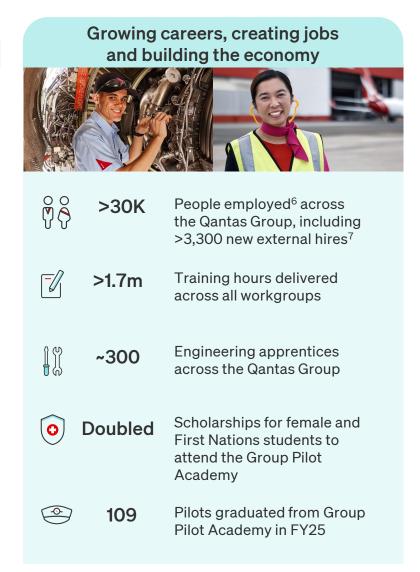
Australia

Domestic base fare discount

via expanded Carers

Concession Program<sup>4</sup>







30%

<sup>1.</sup> Qantas offers residents of specific regional areas in Queensland, Northern Territory and Western Australia discounted domestic economy return fares from their local regional airport to their nearest capital city or major town. 2. Approximate ratio of passengers travelling with a base fare under \$100 in FY25 domestically in Australia and New Zealand. 3. Excludes routes between state/territory capital cities. 4. Expanded Carers Concession Program QANTAS GROUP includes 30 per cent discount off all domestic and regional base fares (excludes carrier charges, fees and taxes) across all cabins, and 10 per cent discount off international base fares for Business, Premium Economy and Economy cabins (excluding carrier charges, fees and taxes), 5. Online training tool launched by Surf Life Saving Australia in partnership with Qantas, 6. Total headcount as of 30 June 2025, Excludes Jetstar Japan, 7. Total external hires from 1 July 2024 - 30 June 2025. Excludes Jetstar Japan.

## Sustainability - Continued progress across key focus areas

SAF Development



Entered agreement to uplift more than 100 million litres of SAF over three years from August at LAX<sup>1</sup>

**Invested in Climate Tech Partners** to accelerate SAF technology and build the SAF ecosystem

Imported Australia's largest SAF parcel in May (~2m litres) to signal demand and test supply chain, in partnership with Sydney Airport

Expanded **SAF Coalition to 15 members**, tripling in size since first year of program

Cost mitigation underway, including build of digital platform to enable corporate and QBR customers to contribute to SAF uptake and address their emissions Carbon Markets & Nature



Sourced 100% of FY24 domestic compliance carbon credits from nature-based projects in Australia

Updated the customer-facing Voluntary Carbon Program<sup>2</sup>, with nature-based projects making up 70% of the customer portfolio

Launched first year of TNFDaligned<sup>3</sup> disclosures on nature in FY25 Sustainability Report

Continued support for coral regeneration with Great Barrier Reef Foundation, including ~10,000 coral cradles deployed onto reefs

Operational Improvements



Collaborating on improving airspace efficiency with Airservices Australia, piloting with East Timor sea and expanding to Fiji and PNG

Reducing tankering<sup>4</sup> across Group to reduce fuel burn (e.g. selected flights across network estimated to save over 850 tonnes CO2e p.a.)

**Group utilising ground power** and pre-conditioned air units to reduce APU<sup>5</sup> usage, estimated to save over 12 kilotons CO2e in FY25

Improvements to aerodynamic performance, including use of lighter-weight paints and trialling drag-reducing films

Circularity



Over 21 million SUPs<sup>6</sup> removed from operations in FY25 from paper cups on domestic flights, new Economy and Premium Economy amenity kits

**44% waste diversion rate** at Terminal 3 in Sydney Airport, from improved waste separation and food waste recovery

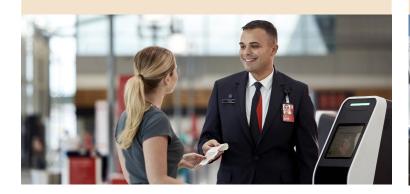
Launched Jetstar uniform recycling program, over 14 tonnes of textiles recycled in FY25

Waste targets under review while the Group develops **new targets to be released in FY26** 



## Strategic investment in Technology to deliver transformation value

## **Engaging Customers**



- Digital Transformation Improved digital experiences (e.g. check-in, Australia Travel Declaration), which has scaled digital-first usage
- Automated Bag Drop Technology Reduced checkin times with next generation self-service bag drop kiosks (Melbourne live, ahead of broader rollout)

## **Optimising Operations**



- Improving Turn Performance Deployed real-time turn management capability to optimise aircraft turnaround times improving OTP
- Focus Flights Built decision support analytics and tools to reduce delays and improve network resilience

## Managing Performance and Risk



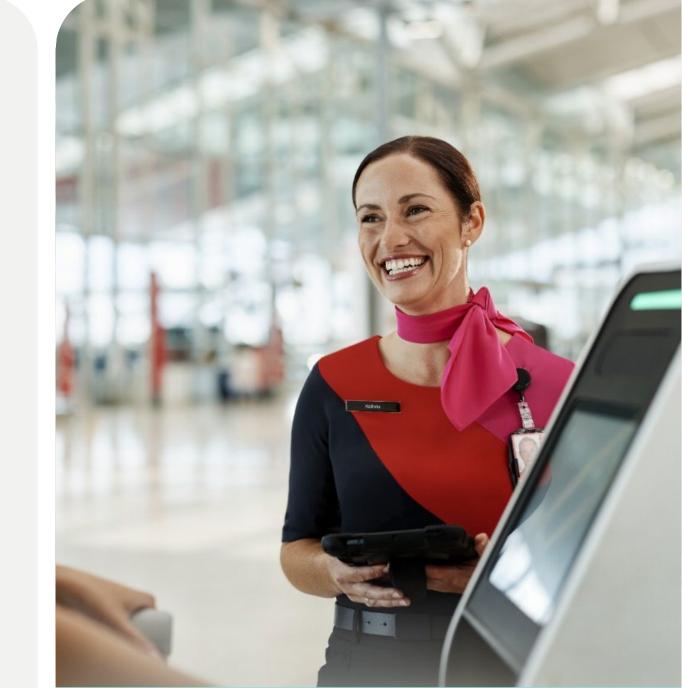
- New Distribution Capability Launch of NDC capability and differentiated fare options across indirect sales channels
- Generative Al Assistant Scaling use of Generative Al assistant for senior corporate teams with tailored training to drive productivity

- New Qantas.com New Qantas website to simplify navigation, add conversational Al assistant
- Modern Retailing Transitioning to new capabilities for personalised customer offers
- Staff Enablement New device and app for Airport and Lounge staff to enrich service and engagement
- Waste Reduction Al-driven modelling to optimise flight catering planning and reducing food waste
- Predictive Maintenance Data enabled fleet health monitoring to anticipate maintenance needs
- Virtual Reality Training Expand use of Virtual Reality to support pilot and cabin crew training

- Smart Procurement New Al-based procurement contract lifecycle management to reduce value leakage
- Revenue Management Addition of data driven continuous pricing capability
- Cyber resilience Continued investment in cyber capabilities (e.g. expand Secure By Design approach)



# Financial Performance





## FY25 Group financial metrics

Profit metrics (vs FY24)

\$2,394m +\$316m

Underlying profit before tax

\$1,605m +\$354m

Statutory profit after tax

\$1.10 +22c

**Underlying EPS** 

**11.1%** +0.7 ppts

**Operating Margin** 

**Balance Sheet and Cash Flow metrics** 

\$4.3b

Operating cash flow

\$3.9b

**Net Capital Expenditure** 

\$5.0b

Net Debt (vs Target Range of \$4.6 – 5.7b for FY25)

\$831m

Return to shareholders1

Key statistics vs FY24

+8.1% +10.7%

ASKs RPKs

+2.0 ppts +7.9%

Seat Factor Passengers carried

(1.3%)

Unit Revenue

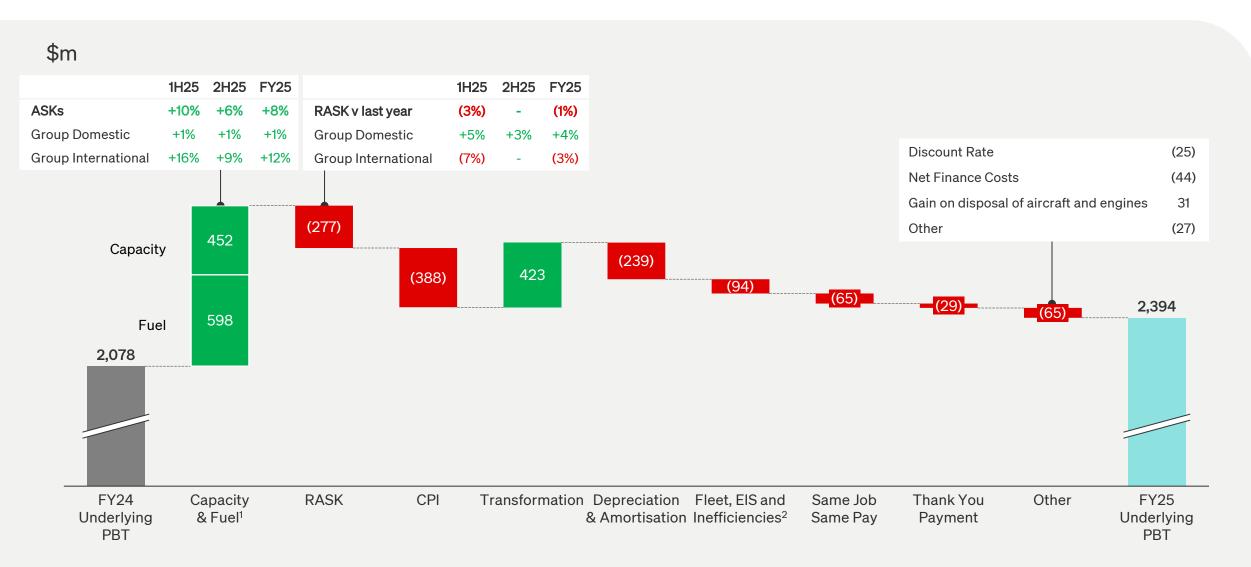
(2.5%)

Total Unit Cost

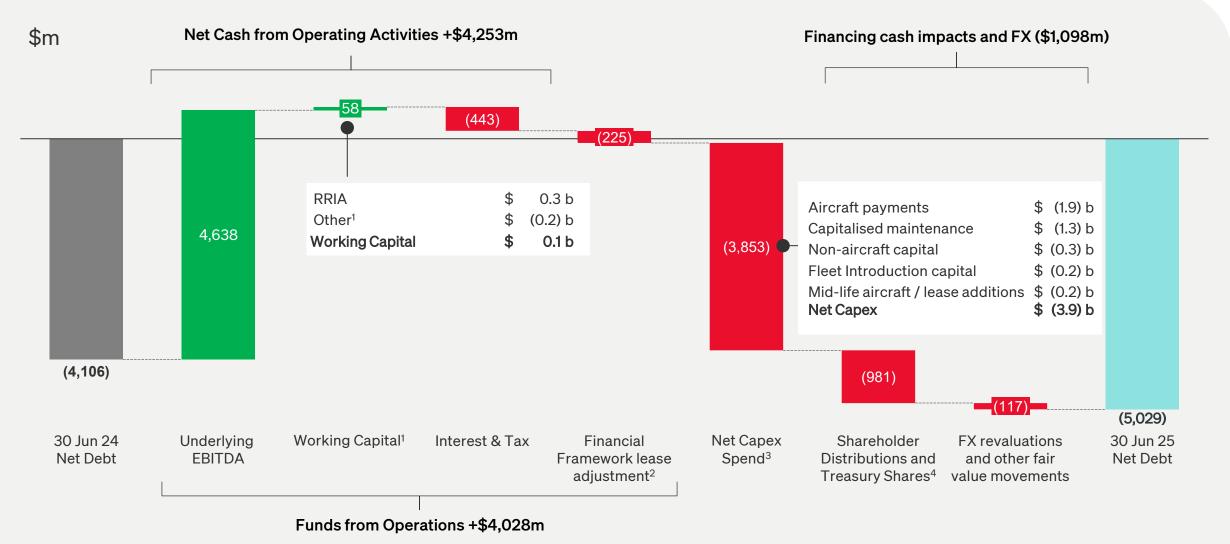
+4.2%

Unit Cost (ex-fuel)

## FY25 profit bridge compared to FY24



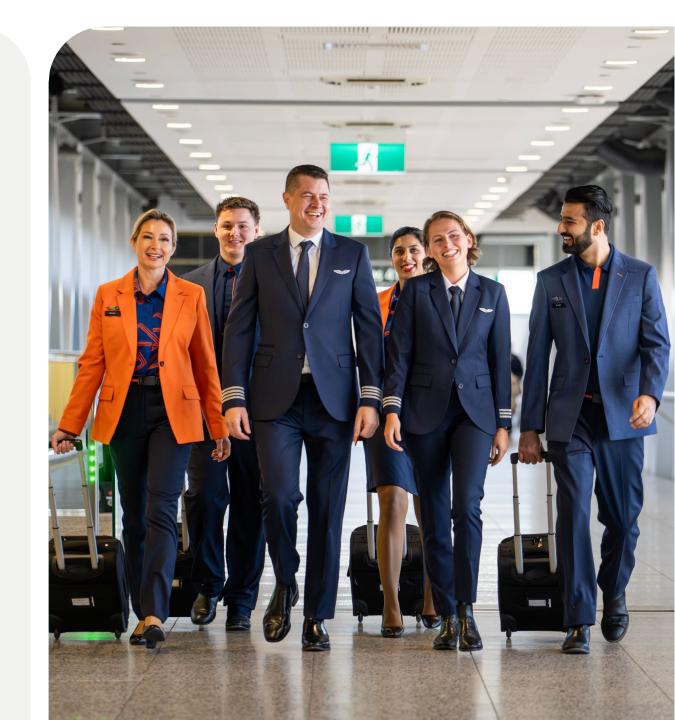
## FY25 movement in Net Debt



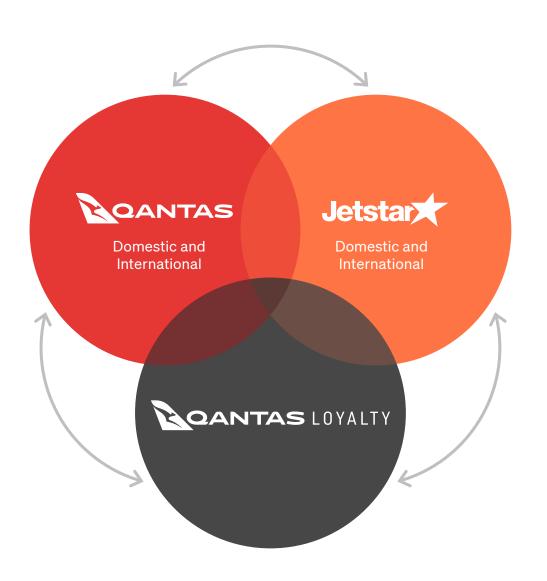


# **Portfolio Results**





## Integrated portfolio drives value beyond the businesses



#### **Earnings Drivers** Supported by Integrated Portfolio · Premium domestic and · Loyalty tiered status international travel · Loyalty Points earn and burn · Comprehensive network and Jetstar supplementary **Qantas** connectivity network Lounges Corporate services · Brand, Service & Safety · Low-cost domestic and · Loyalty Points earn and burn international travel Cost benefits through Group **Jetstar** Point to point proposition scale Brand, Service & Safety Corporate services · Points earn/burn offering Qantas brand, seat inventory and lounges Program partners **Qantas** Jetstar brand and seat

inventory

Corporate services

• Inflight service recognition

· Qantas branded businesses

Loyalty



## **Qantas Domestic**

		FY25	FY24	Change
Revenue	\$M	7,615	7,241	5%
Underlying EBIT	\$M	1,056	1,063	(1%)
Operating Margin	%	13.9	14.7	(0.8) ppts
ASKs	M	32,479	32,950	(1%)
Seat Factor	%	78.1	76.0	2.1 ppts

- Increased NPS driven by OTP improvement and customer investment
- Aircraft added to domestic network, with a total of 15 fleet disposals / retirements completed
- Operating margin adjusting for EIS and fleet transition activities<sup>2</sup>

#### Continued demand strength across the network

- +5.0% RASK growth vs FY24 as a result of:
  - +2.1 ppt seat factor growth, with seat factor increasing across all markets
  - Yield performance of +2.2% driven by continued return of business traffic and network design
- Corporate and SME traffic share positions at ~80% and ~54%
- +9% charter revenue, driven by successful expansion of A319 fleet to 8 aircraft

## Customer experience improvement with +11ppt NPS driven by operational initiatives and customer investment

- +2.0 ppt increase in Domestic OTP, with 2H OTP representing highest result since 2H19<sup>3</sup> and Domestic Group Boarding fully deployed
- Customer and technology investment included new Adelaide lounge precinct opening, Classic Plus expansion across domestic network and announced cabin refresh program across 737 fleet

## Cost performance impacted by wage escalation, engineering and industry costs

- Continued transformation across revenue (ancillaries, distribution) and cost base (fuel, training)
- Cost escalations across Engineering (supply chain pressures and fleet reliability investments), airport charges and Cabin Crew (SJSP<sup>4</sup>)

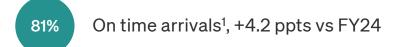
## EIS and Fleet transition costs totalling \$127m, +\$96m vs FY24

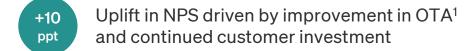
- \$64m investment into fleet entry into service, predominantly driven by pilot and cabin crew training across A321XLR, A220 and A319 fleet programs
- \$37m in transitional inefficiencies, primarily linked to A220 EIS delays and associated surplus and underutilised operational workforce capacity
- \$26m in one-off fleet exit costs, including engineering restructure and non-cash asset write downs
- Delivery of first A321XLR aircraft in Jun-25, with EIS and training activities underway



## **Qantas International (incl. Freight)**

		FY25	FY24	Change
Revenue	\$M	9,161	8,666	+6%
Underlying EBIT	\$M	596	556	+7%
Operating Margin	%	6.5	6.4	+0.1ppt
ASKs	М	62,571	58,878	+6%
Seat Factor	%	84.7	83.0	1.7 ppts







## Revenue growth underpinned by ongoing strength of premium, point-to-point markets

- · Continued demand strength across international markets; RASK inflection point achieved in 4Q
  - +2% RASK growth vs 2H24, with yield inflection reported across all core markets
  - Long haul, point-to-point markets continue to provide portfolio-leading earnings outcomes, providing confidence in Project Sunrise
  - Continued strength of premium cabins; yield +2% and seat factor growth +2ppt
  - Commencement of Hawaiian Airlines partnership and launch of Singapore-Darwin service

## 10ppt NPS improvement driven by 4.2ppt uplift in OTA<sup>1</sup> and customer initiatives

· Ongoing investment in fleet reliability, cabin, lounge and onboard offering

## Cost performance impacted by wage escalation, engineering and customer investments

- Impact of SJSP<sup>2</sup> (including leave revaluations) with assessment of mitigation options underway
- Engineering-related aircraft consumables and part costs escalating above inflation
- Restart costs for final A380s returning to service in FY26 (training, engineering)
- Commencement of widebody EIS activities, with scale building into FY26

## Qantas Freight: earnings growth enabled by fleet simplification and transformation

- Continued resilience and growth over 4Q despite uncertainty driven by US policies
  - Ongoing agility of freight network deployment across 747 and A330 operations
- · Simplified fleet continuing to drive unit cost improvement and lower carbon emissions

## **Jetstar Group**

		FY25	FY24	Change
Revenue <sup>1</sup>	\$M	5,711	4,922	+16%
Underlying EBIT	\$M	769	497	+55%
Operating Margin	%	13.5	10.1	+3.4ppt
ASKs <sup>1</sup>	М	57,754	49,529	+17%
Seat Factor <sup>1</sup>	%	88.3	86.8	+1.5ppt



Record result driven by strong demand, capacity growth from efficient new fleet, transformation offsetting CPI, operational improvements, lower fuel costs and FX gain on Jetstar Japan lease liabilities

Jetstar Asia closure supports the Qantas Group's strategy of recycling capital to drive improved returns, support fleet renewal and strengthen its core businesses in Australia and New Zealand

#### Jetstar's Australian domestic network delivered \$462m Underlying EBIT

- Total RASK<sup>3</sup> +5% vs FY24, +2ppt higher loads, ancillary growth and yield increases in line with CPI
- OTP improved +3ppts and cancellation rates reduced 1ppt
- Commenced Cairns-Sunshine Coast, Adelaide-Whitsunday Coast and Gold Coast-Darwin

#### Jetstar's international network delivered \$307m Underlying EBIT

- \$301m EBIT on Jetstar's Australian international business<sup>2</sup>. Total RASK<sup>3</sup> in line with FY24 with growth in 2H25. Strong outcome given market capacity growth and new 2H25 routes: Gold Coast-Dunedin/Hamilton, Sydney-Hamilton, Cairns-Christchurch, Denpasar-Singapore
- OTP improved +2ppts and cancellation rates stable
- Jetstar NZ strengthened through capacity growth, improved brand position and operational performance
- Jetstar Asia ceased operations 31 July 2025, posting -\$33m FY25 Underlying EBIT loss
- Jetstar Japan share of profits materially benefited from +\$22m FX gain on lease liabilities

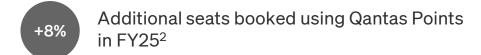
## Continued investment in fleet, people, transformation, operational improvement and customer innovation

- New fleet<sup>4</sup> grown to 20x A321LRs and 4x A320neos representing 40%<sup>5</sup> of FY25 narrowbody capacity, providing financial benefits through growth, 787 redeployment and efficiency benefits on replacement aircraft as expected
- ~400 new staff<sup>6</sup> (+6%) to support growth. Invested in first full uniform relaunch in Jetstar's history
- Transformation program, new fleet and capacity growth delivering benefits in controllable unit cost and fuel efficiency. Increasing airport charges remain a concern.
- · Ancillary and fare revenue improved through continued innovation and integration with Qantas Loyalty

## **Qantas Loyalty**

		FY25	FY24	Change
Revenue	\$M	2,863	2,573	+11%
Underlying EBIT	\$M	556	511	+9%
Operating Margin	%	19.4	19.9	(0.5)ppt
QFF Members	М	17.6	16.4	+7%
Points Earned	В	222	202	+10%
Points Redeemed	В	185	171	+8%







Increased member engagement delivering strong portfolio growth, offset by previously disclosed impact from Classic Plus investment

#### Program enhancements delivering increased engagement in the program

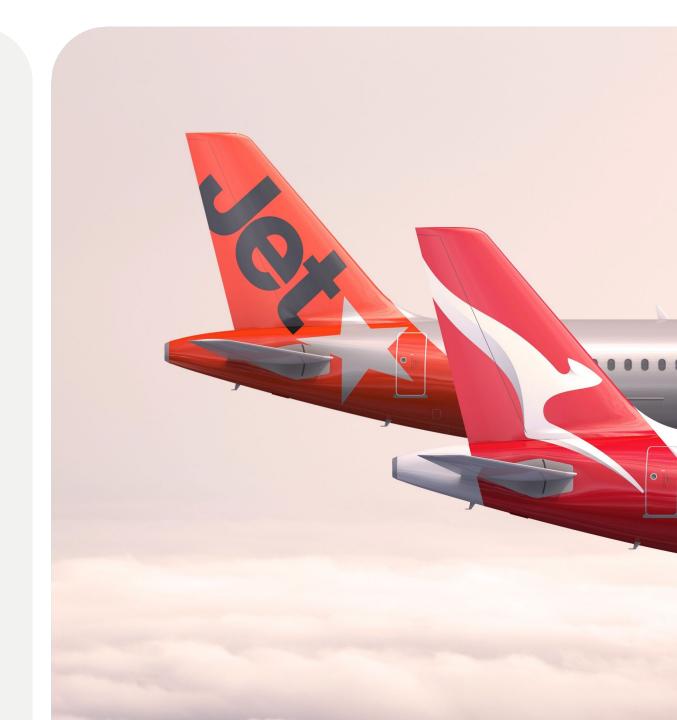
- >1 million Classic Plus seats redeemed in FY25 with >30% in peak travel periods
  - Positive signs of increased member engagement 1 in 4 members are new flight redeemers<sup>4</sup>; ~20% earn premium observed during the six months pre- and post-redemption<sup>5</sup>
- Program changes making flying more rewarding; announced up to 1m reward seats on partner airlines; new lowest flight reward seat fare in market on Jetstar starting from 5,700 points<sup>6</sup>
- New retail partnership with David Jones expanding the reach of Qantas Points with Australia's premium department store; new six-year commercial deal renewed with Woolworths Everyday Rewards; new co-brand Home Loans offer launching during 1H26
- Launched Qantas Pay, with a transaction made every three seconds within Australia and abroad

## Points earned and burned growth underpinning expansion of the Loyalty Flywheel

- Members earning across two or more categories up by 2ppt to 47% of total membership base
- Strong demand for new consumer credit continues (>275,000 new cards acquired); >70% growth in points transferred from offshore credit card proprietary programs since the launch of Classic Plus; Qantas Points earning credit cards maintaining >35% market share
- Qantas Business Rewards membership growing by ~20% vs FY24 to 635k<sup>7</sup> expansion in business credit cards and payment partners driving 26% growth in total points earned
- 50% increase in value of new Qantas Home Loans settled vs FY24; growth in Qantas General Insurance products driving ~20% growth in total Qantas Insurance customers8 vs FY24
- Hotels, Holidays and Tours TTV<sup>9</sup> bookings grew 11% vs FY24 to \$1.5bn in FY25
  - Expected TripADeal synergy benefits realised



# Financial Framework and Fleet





## Financial Framework continuing to deliver for all stakeholders



## Maintain optimal capital structure

Minimise cost of capital by targeting a Net Debt range of 2.0x – 2.5x EBITDA where ROIC is 10%

Deliver against climate targets

- FY25 Net Debt of \$5.0b, vs Target Range of \$4.6 – 5.7b for FY25<sup>1</sup>
- FY25 Moody's Net Debt/EBITDA of 1.3x<sup>2</sup> relative to Baa2 threshold of 2.5x
- Maintained investment grade credit rating of Baa2 stable (Moody's)



## ROIC > WACC through the cycle

Deliver ROIC > 10%

ESG included in business decisions

- Pre-COVID strong Group portfolio earnings consistently delivered ROIC significantly above 10%
- ROIC continues to be elevated as Invested Capital rebuilds



## Disciplined allocation of capital

Base Dividend, grow Invested Capital with disciplined investment, return surplus capital to shareholders

Prioritise projects that achieve both ESG and ROIC targets

- FY25 Net Capex of \$3.9b
- Completed \$431m<sup>3</sup> of on-market share buybacks in 1H25
- Distributed \$250m fully franked Base
   Dividend and \$150m fully franked Special
   Dividend in 2H25



Maintainable EPS<sup>4</sup> growth over the cycle



## Total shareholder returns (TSR) in the top quartile<sup>5</sup>

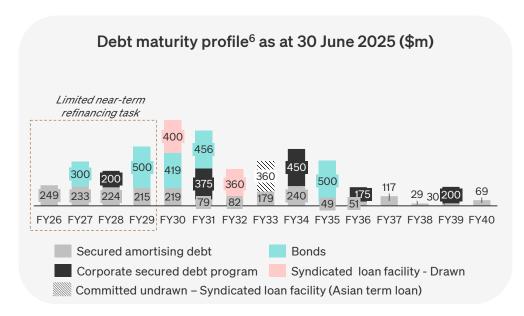


## **Strong Balance Sheet Settings**



#### Liquidity

- Financial Framework Net Debt target settings result in structurally higher sources of liquidity
- Unencumbered assets include ~\$6.2b of unencumbered aircraft (~62% of the Group fleet³), spare engines and other assets
- Majority owned aircraft, >85%<sup>4</sup> enhancing liquidity and operational flexibility
- Quality pool of unencumbered assets enables the Group to swiftly unlock liquidity in the event of a crisis
  - 13x new narrowbody aircraft added to unencumbered portfolio<sup>5</sup>



#### **Gross Debt Structure**

- FY25 funding task included extending tenor with maturities of up to 15-years in both unsecured and secured markets
- FY26 funding task commenced
  - A\$0.7b unsecured dual-tranche Asian term loan with 7-year maturities completed May 2025<sup>7</sup>
- · Flexibility to prepay secured debt and unencumber assets
- · No financial covenants
- Maintained Moody's Baa2 stable investment grade credit rating



## Structurally low Financial Leverage

## Financial Framework delivers structurally low financial leverage

- At the middle of Net Debt Target Range<sup>1</sup> expected to deliver Moody's Net Debt/EBITDA<sup>2</sup> outcome of ~1.5x – 2.0x through the cycle
- Maintain significant headroom to Moody's investment grade credit rating of Baa2 threshold of 2.5x

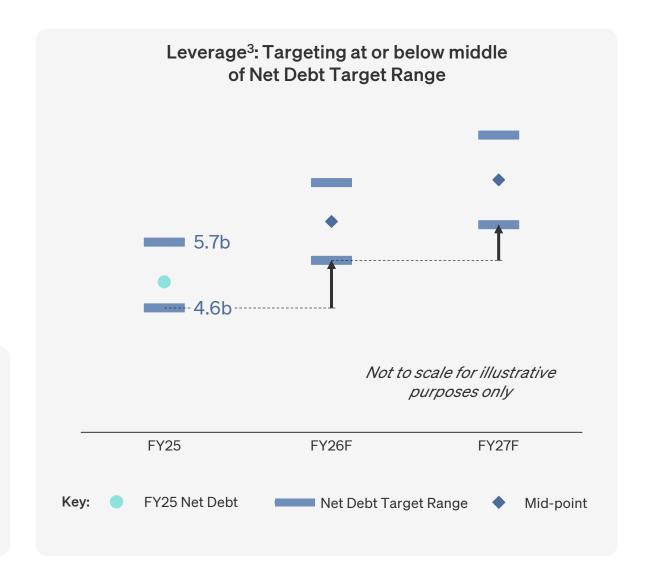


#### FY25 Net Debt

- Net Debt of \$5.0b as at 30 June 2025
- Net Debt Target Range of \$4.6 5.7b for FY25¹
- FY25 Moody's Net Debt/EBITDA of 1.3x<sup>2</sup> relative to Baa2 threshold of 2.5x

## Net Debt Target Range<sup>1</sup> is dynamic

- Set at minimum earnings expectations through cycle where ROIC = 10% and Net Debt to EBITDA ratio of 2.0x – 2.5x
- Growth in Invested Capital and cash earnings will continue to increase Net Debt Target Range
- Bottom of Net Debt Target Range expected to increase by ~\$1.0b from 30 June 2025 to 30 June 2026 based on current Net Capex guidance



## Disciplined allocation of Capital

## **Continuous Review / Recycle Capital**

## **Operating Cash Flow**

All deployed Invested Capital delivers returns above internal hurdle rates Integrated portfolio earnings and ongoing transformation to strengthen ROIC through the cycle

## **Growth in Balance Sheet Capacity**

Net Debt increases facilitated by growth in Invested Capital and cash earnings Continues to protect Baa2 investment grade credit rating<sup>1</sup>



## **Net Capex**

Investments drive future incremental operating cash flow

Net of proceeds from asset sales

## **Base Distributions**

Base dividend to shareholders sustainable through the cycle

## Additional Distributions<sup>2</sup>

Sized from surplus capital



At or below the middle of the Net Debt Target Range

#### Ongoing review of Invested Capital allocation across the portfolio of businesses

- Capital allocation framework consistently applied to maximise integrated value of the Group's portfolio through the cycle
- Recycling capital of up to \$500m with Jetstar Asia closure and redeployment of fleet to support Jetstar Australia and New Zealand and resource markets

## Financial Framework allows the Group to utilise cash earnings and balance sheet capacity to fund capital investment and shareholder distributions

 Maintain fully franked base dividends of \$250m each half, expected to be sustainable through the cycle, subject to future board approval

#### **Net Capex**

FY26 Net Capex guidance of \$4.1b – 4.3b

## Announcing Final FY25 shareholder distributions, distributed as 26.4 cents per share

- Fully franked base dividend of 16.5 cents per share (\$250m)<sup>3</sup>
- Additional distribution in this period via a fully franked special dividend of 9.9 cents per share (\$150m)<sup>3</sup>
- Total FY25 interim and final dividends of 52.83 cents per share (\$800m)

30

## New aircraft deliveries and fleet flexibility

## New aircraft deliveries<sup>1</sup>

Key: Changes from 1H FY25 presentation in superscript

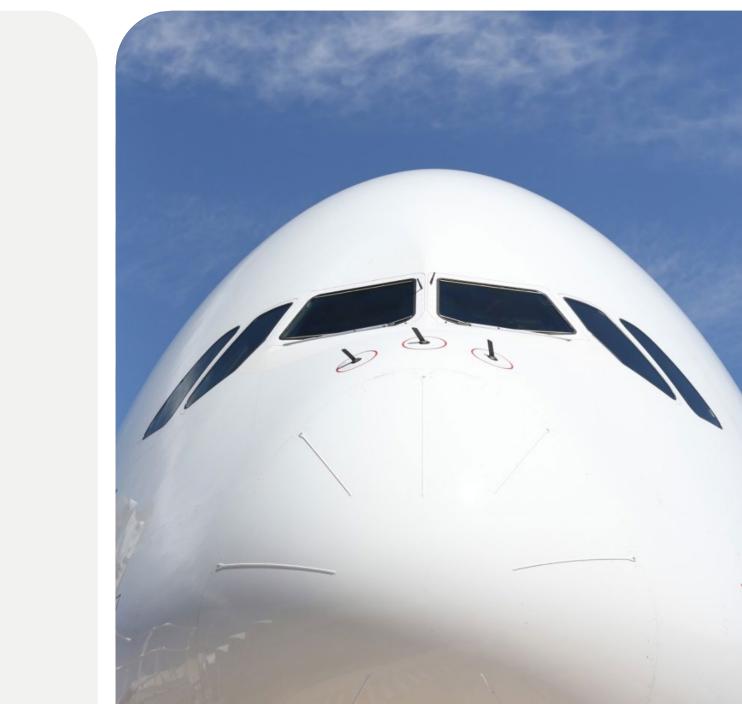
		FY25	FY26	FY27	
Qantas	A350-1000ULR (Project Sunrise)			4	
	A321XLR	1	6	8	
QantasLink	A220-300	5	8	10	
Freight <sup>2</sup>	A321F		-2	3	
Jetstar	A321LR	7	5		
	A320neo <sup>3</sup>	4-1	1 <sup>+1</sup>	4	
Total committ	ed aircraft	17 <del>-1</del>	20 ¹	29	
Total pre-delivery and final delivery payments <sup>4</sup>		~US\$4.3b over FY25-FY27			
		~55 <sup>5</sup> retirements across FY25-FY2			
New technolog (% of ASKs in narro		~20%	~30%	~40%	

## **Current fleet delivery status**

- New fleet deliveries reflect updated OEM<sup>7</sup> delivery position
  - First Qantas A321XLR delivered in Jun-25
- In addition to 17 new aircraft deliveries, the Group has taken delivery of 12x mid-life aircraft<sup>8</sup> in FY25
  - 5x A319s to support growth in intra-WA resources market
  - 7x Q400s as part of the Turboprop renewal program
- In June, the Group announced a strategic restructure which resulted in the closure of Jetstar Asia. Of the existing 13x A320ceo aircraft:
  - 9 aircraft will be redeployed to Jetstar, with 6 to replace leases that are exiting from the business and 3 to Jetstar Australia and New Zealand to meet underlying demand
  - 4 aircraft will accelerate the renewal of the Network Aviation Fokker F100 fleet, which service critical resources sector in Western Australia
- The Group will additionally acquire 4x mid-life Boeing 737-800 aircraft in FY26 to meet customer demand and maintain network and schedules
- The Group maintains commercial arrangements with the OEMs<sup>7</sup> to manage capital expenditure within the Financial Framework
- Order book flexibility and balance sheet strength supports new fleet deliveries through the cycle, including movements in foreign currency, consistent with the Financial Framework
- Aircraft retirements include 19x Q200/Q300s and 9x 717s



# Outlook





## Outlook

#### **Business Outlook**

- Strong travel demand across the portfolio
- Group RASK expected to increase in 1H26 vs 1H25
  - Group Domestic RASK to increase 3 5%
  - Group International RASK¹ to increase 2 3%
- FY26 Fleet-related EIS and transition costs ~\$30m higher vs FY25. ~\$160m in FY26 primarily in Domestic from introduction of A321XLR.
- The gross impact of SJSP<sup>2</sup> in FY26 is ~\$115m, +~\$50m vs FY25 (+~\$35m in 1H26), expected to mitigate over time.
- Industry costs (airport and infrastructure charges<sup>3</sup>) net of recoveries ~\$50m higher in 1H26 v 1H25.
- Qantas Loyalty Underlying EBIT expected to grow 10-12% in FY26
- Jetstar Asia closure: Expected 1H26 underlying EBIT loss (~\$23m). Closure related expenses of ~(\$115m)<sup>4</sup> to be taken outside of underlying earnings in FY26.

## **Financial Outlook**

- 1H26 fuel cost at ~\$2.6b<sup>5</sup>, inclusive of hedging and carbon cost<sup>6</sup>
- FY26 Depreciation and amortisation is expected to be ~\$2.3b; net finance costs expected to be ~\$0.3b
- Targeting transformation of ~\$400m in FY26 to offset CPI, inclusive of cost and revenue initiatives, weighted ~35% in 1H26 and ~65% in 2H26
- Launch of New Employee Share Program:
  - FY25 allocation of ~\$26m to be taken outside of underlying earnings in FY26.
  - FY26 allocation of ~\$26m in underlying earnings.
- Net Debt expected to be at or below middle of the Net Debt Target Range<sup>7</sup>
- Management remain committed to performance targets<sup>8</sup>



## **Outlook**

## **Guidance Tables**

Capacity Guidance <sup>1</sup> (vs prior corresponding period)	1Q26	2Q26	1H26	2H26	FY26
Group Domestic	+5%	+6%	+5%	+6%	+6%
Qantas Domestic	+3%	+6%	+5%	+5%	+5%
Jetstar Domestic	+7%	+6%	+6%	+8%	+7%
Group International	+5%	+3%	+4%	+4%	+4%
Qantas International	+8%	+6%	+7%	+9%	+8%
Jetstar International <sup>2</sup>	+2%	(2%)	(0%)	(4%)	(2%)
Total Group	+5%	+4%	+5%	+5%	+5%

Qantas Loyalty	FY26
Points Earned	> +10%
Points Redeemed	> +12%

Capital Expenditure	FY26
Net Capital Expenditure	\$4.1 – 4.3b

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#### **Domestic**

 Group domestic growing in line with demand, supported by continued introduction of new aircraft and redeployment of Jetstar Asia fleet

#### International

- Qantas: Growth driven by A380 return to service
- Jetstar: Growth moderating into FY26 in line with reduction in A321LR deliveries and Jetstar Asia closure.
- Group International excluding Jetstar Asia: +9% in FY26 vs FY25
- Jetstar International excluding Jetstar Asia: +12% in FY26 vs FY25

Financial Risk Management <sup>3</sup>	1H26
% Fuel hedge (Brent Crude price)	83%
% FX hedge (Capex <sup>4</sup> )	65%

Group Carbon costs	1H26
Carbon costs <sup>5</sup>	\$35m
Mitigations <sup>6</sup>	(\$4m)
Net carbon costs	\$31m

The statements in the outlook slides, including those above, are predicated on the Group's current assessment of the profile of key external factors that will impact the Group's financial performance, including economic conditions, geopolitical considerations and supply chain settings.



## Glossary

**Available Seat Kilometres (ASK)** – Total number of seats available for passengers, multiplied by the number of kilometres flown

Cancellation rate – Measured as number of flights cancelled as a percentage of number of flights scheduled (if cancelled or rescheduled less than 7 days prior to scheduled departure time)

Capex - Refer to Net Capital Expenditure (Net Capex)

Capitalised aircraft lease liabilities – Capitalised aircraft lease liabilities measured at fair value at the lease commencement date and remeasured over lease term on a principal and interest basis. Residual value of capitalised aircraft lease liability denominated in foreign currency is translated at the long-term exchange rate.

CASK (Total Unit Cost) – Underlying PBT less ticketed passenger revenue divided by ASKs. For a detailed calculation of CASK, please see slide 11 in the Supplementary Presentation.

EBIT - Earnings before interest and tax

**EBIT margin (Operating Margin)** – Underlying EBIT divided by Total Revenue

**EBITDA** – Earnings before interest, tax, depreciation, amortisation and impairment

EIS - Entry into service

ESG - Environmental, Social and Governance

EPS - Refer to Underlying EPS

FFO - Funds From Operations

Financial Framework – The Group has a financial framework that guides shareholder value creation, optimal capital structure and capital allocation. The framework has three pillars supported by measurable targets, aligned with those of shareholders. Refer to slide 26 for further detail.

**FX** - Foreign exchange

Invested Capital (IC) – Net assets (excluding cash, debt, other financial assets and liabilities and tax balances) including capitalised aircraft lease assets (which includes an adjustment to exclude aircraft lease return provisions from Invested Capital)

Net Capital Expenditure (Net Capex) – Net expenditure of investing cash flows included in the Consolidated Cash Flow Statement and the impact to Invested Capital from acquiring or returning leased aircraft. Refer to slide 17 of the Supplementary Presentation for the calculation of Net Capital Expenditure

**Net Debt** – Under the Group's Financial Framework, includes net on Balance Sheet debt and capitalised aircraft lease liabilities

**Net Debt Target Range** – For a detailed calculation of the Net Debt Target Range, please see slide 16 in the Supplementary Presentation

Net Free Cash Flow – Cash from operating activities less net cash outflows from investing activities

NPS - Net promoter score. Customer advocacy measure

Operating Margin (EBIT margin) – Underlying EBIT divided by Total Revenue

**OTP** – On Time Performance (within 15 minutes of departure time)

PBT - Profit Before Tax

Points / Qantas Points / Loyalty Points - Refers to Qantas Frequent Flyer Points

**PPTS** - Percentage Points

**QBR** - Qantas Business Rewards

QFF - Qantas Frequent Flyer

RASK – Ticketed passenger revenue divided by ASKs. For a detailed calculation of RASK, please see slide 11 in the Supplementary Presentation

Return on Invested Capital (ROIC) – ROIC EBIT for the 12 months ended for the reporting period, divided by the 12 months average Invested Capital. Refer to slide 14 of the Supplementary Presentation for the calculation of ROIC.

Revenue Passenger Kilometres (RPK) – Total number of passengers carried, multiplied by the number of kilometres flown

RRIA - Revenue Received in Advance

SAF - Sustainable Aviation Fuel

Seat Factor (Load factor) - RPKs divided by ASKs

SME - Small and medium-sized enterprise

**Ticketed passenger revenue** – Uplifted passenger revenue included in Net Passenger Revenue

TSR - Total Shareholder Returns

**Underlying EPS** – Underlying Earnings Per Share is calculated as Underlying PBT adjusted for 30% corporate tax rate divided by the weighted average number of issued shares, excluding unallocated treasury shares. Measured as cents per share.

Underlying PBT – A non-statutory measure and is the primary reporting measure used by the Chief Operating Decision-Making bodies, being the Chief Executive Officer, Group Leadership Team and the Board of Directors, for the purpose of assessing the performance of the Qantas Group. Refer to slide 7 of the Supplementary Presentation for a reconciliation of Underlying PBT to Statutory PBT.

Unit Cost (ex-fuel) – Underlying PBT less ticketed passenger revenue, fuel, impact of discount rate changes on provisions and share of net profit of investments accounted under the equity method per ASK

Unit Revenue - See RASK

WACC - Weighted average cost of capital calculated on a pretax basis





