

Connecting Australia to the world



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Network and Schedule

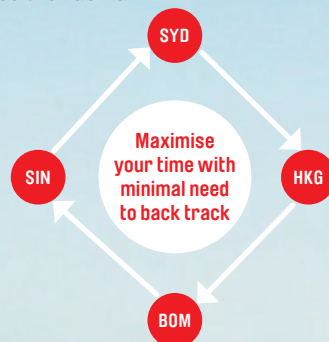
A truly global Qantas and partner network with more direct and one-stop destinations than any other Australian based carrier.

- Over **500 Qantas operated** services per week to 22 international destinations.
- Nearly **200 Qantas and codeshare destinations** globally allowing customers to travel **beyond the Qantas network** on carefully selected partner airlines whilst earning Qantas Points and Status Credits.
- More than **1,200 destinations globally** with our partners, including oneworld carriers.
- Qantas international services out of NSW, QLD and VIC are complemented by our **partner services** to provide travel options **Australia-wide** (e.g. Emirates non-stop to DXB from PER, ADL and BNE).
- Schedules tailored for efficiency and maximum connections beyond our gateways.

Flexible itineraries and greater convenience offered through our interconnected gateways.

- **Unmatched network** and product offering to **North and South America** with **53 Qantas Group** services per week to **5 key gateways** of LAX, DFW, JFK, HNL and SCL complemented by codeshare connections to over **155 city pairs**.
- **More choice of one-stop destinations** when travelling to **Europe, United Kingdom, Middle East and North Africa** with 98 services per week between Australia and Dubai and over **50 codeshare destinations**.
- The **only non-stop flight** between Sydney and **Johannesburg** with onward connection to **26 interline destinations** in 16 countries.

- **Unrivalled coverage** from Australia to all major markets in **Asia** with **direct flights to 17 destinations** including **key business hubs** and seamless access to cities beyond, **reducing the need for customers to back track**.
- 11 Qantas and codeshare destinations across **New Zealand and South West Pacific Islands** including 100 Qantas services per week across the Tasman.



Product and Innovation

- World class **premium lounges** where eligible customers can relax, work and dine prior to their flight.
- **Award-winning** First lounges in Sydney and Melbourne with a brand **new Los Angeles First lounge** opening in December 2014.
- A new standard of luxury at the **new Los Angeles Business Lounge, Hong Kong and Singapore lounges**.
- Customers can choose to **eat on the ground in Qantas lounges to maximise their sleep** in the air.
- Eligible customers can access over **600 lounges** globally through our oneworld partners.

- **Pre-order** meals online with Select on Q-Eat on selected flights.
- From January 2015, customers travelling on selected flights to Asia can enjoy the best inflight experience with the **refurbished A330** aircraft including innovative **Business suites** featuring **fully-flat beds** that can be left in the recline position for take-off and landing—another Qantas world-first innovation.
- Innovative **inflight entertainment** now with more choice and variety including more regular and in-depth news coverage, **100 hours more TV and movie content**, 160 hours of box set viewing, triple the number of new release albums and double the number of blockbusters.
- First and Business customers travelling to Dubai and London are offered an extra level of convenience with a **chauffeur service** to and from select airports in Australia, New Zealand, United Kingdom, Europe and the Middle East.
- **New and improved dining experience** for international Economy customers with more choice, 50 per cent larger meals, and faster service.
- Exceptional comfort on the **award-winning A380** featuring private suites in First, **fully-flat beds** in Business, private Premium Economy cabin on the upper deck and award-winning *Recaro* seats in Economy.
- Priority check-in for eligible customers and a generous baggage allowance.
- The only carrier to operate the **award-winning A380** aircraft between Australia and the United States as well as holding the title for operating the **world's largest aircraft on the world's longest route on SYD-DFW**.

Customer Care

Australia's largest domestic and international carrier has been safely flying people for over **94 years**.

- Qantas' presence on the ground in 22 countries offering the highest levels of service.
- Dedicated **First Hosts** in Sydney, Melbourne, Los Angeles, London and Dubai provide an **extra level of service** to our most premium customers, ensuring a bespoke airport experience.
- oneworld's Global Support teams proactively monitor connecting flights for oneworld customers to ensure the most seamless connection experience at key hubs such as Los Angeles, (LAX), Dallas (DFW), New York (JFK), Miami (MIA), Chicago (ORD), Hong Kong (HKG), Tokyo (NRT), London (LHR) and Madrid (MAD).
- Rebooking misconnected passengers to next best available flight options.
- **Fast track** immigration clearance where available.
- Exceptional customer care in the event of a flight disruption.



Access the full suite at qantas.sharepoint.com/ourcompany/International/Pages/International-Sales-Collateral.aspx
Correct as at December 2014. Schedules subject to change.

QANTAS TO NORTH AMERICA:

Unmatched coverage with our partners

Qantas Alliances

150+
Codeshare
city pairs

6 direct services between
Sydney and Vancouver in
January 2015 with onward
connections across Canada
via our codeshare partner
WestJet.

American Airlines

Connects within

4 hrs → over
170 flights
(via LAX and DFW gateways)

LOS ANGELES

31 QF flights
per week
10 codeshare
flights per week
via PPT (Tahiti)
and NAN (Fiji)

HONOLULU

4 flights
per week
Increasing from 3 to 4
flights per week from
20 December 2014

Jetstar
8 flights
per week

DALLAS/ FORT WORTH

6 QF flights
per week
All A380 services

NEW YORK JFK

7 QF flights per
week via LAX

Our codeshare partners

American Airlines

Alaska Airlines WestJet



Complimentary
oneworld global
support* services
offered at LAX,
DFW and JFK

*Subject to operational
constraints



Network

Qantas is the only airline to offer a morning, midday and evening departure from Australia to the United States. With our partners, there is more choice than ever before when flying to destinations across North America.



Award-winning A380 aircraft

Qantas is the only carrier to operate the award-winning A380 aircraft between Australia and the United States.



Los Angeles Business Lounge

Enjoy a new standard of luxury and convenience at the Los Angeles Business Lounge where eligible Qantas passengers can relax, work and dine prior to their flight.



Loyalty

Be rewarded. Qantas Frequent Flyer members can earn and use Qantas Points on eligible Qantas flights within and between Australia and North America.



FREQUENT
FLYER

Qantas to North America

North America network and destinations

Qantas offers **unmatched coverage** from Australia to North America via our **four key gateway cities: Los Angeles, Dallas/Fort Worth, New York and Honolulu.**

Qantas offers twice-daily services to Los Angeles from Sydney as well as 10 services per week from Melbourne and daily services from Brisbane on B747 and A380 aircraft. Additionally, Qantas offers 6 flights per week to Dallas/Fort Worth—all A380 services. Qantas connects to over **150 city pairs** across **North America, Canada and Mexico** with codeshare partners American Airlines, Alaska Airlines and WestJet.

From Dallas/Fort Worth—American Airlines' hub—**Qantas connects within 4 hours to over 130 flights within North America alone.** Business-friendly schedule with early morning arrivals/late departures at LAX. **American Airlines/US Airways merger** creating the world's largest airline with nearly **6,700 daily flights to more than 330 destinations** in more than **50 countries.**

Codeshare partner **Alaska Airlines** offers additional coverage of **North America's West Coast via Los Angeles** including destinations such as Anchorage, Seattle and Vancouver. With codeshare partner **WestJet**, customers can connect to Canada's key domestic hubs—Vancouver, Calgary, and Edmonton—within 4 hours of arriving into Los Angeles or Honolulu on a Qantas International flight. Within Canada, Qantas customers can access 20 codeshare city pairs. **Qantas** codeshares on **Jetstar** services to Honolulu to complement Qantas 4 flights per week from Sydney².

¹ Increasing from 3 to 4 flights per week from 20 December 2014

² For terms and conditions visit qantas.com.au/travel/airlines/airport-lounges/global/en

North America fleet and product

Qantas is the only carrier to operate the **award-winning four cabin A380 aircraft** between Australia and the United States, providing a **world-class flying experience** with award-winning business seats. Qantas is also the only carrier to provide a journey of **unsurpassed luxury** with our **First** cabin between Australia and North America.

Qantas services offer **unrivalled personal service**, award-winning food and wine, on-demand inflight entertainment and a checked baggage allowance for all customers.

At our **new Los Angeles Business Lounge**, eligible² passengers will enjoy features such as a communal fireplace, a central glass atrium and Qantas Chef Neil Perry-designed menus inspired by multicultural California. Eligible² passengers can also enjoy the extensive American Airlines lounge network.

All transcontinental LAX and SFO to JFK services are operated by American's A321T service. American is the only airline to offer a three class service with both First and Business class offering lie-flat beds on these brand new aircraft.

American Airlines has embarked on a large-scale **fleet renewal and product transformation program** including the **world's largest order of aircraft** with nearly 600 narrow-body Boeing 737-800s and Airbus A321T/A321 and A319. All new deliveries have **inflight wi-fi, seatback IFE**, leather seats in all cabins (except A321T) and **in-seat power.**

Frequent Flyer

Membership has many benefits, making every trip rewarding.

- Earn and redeem **Qantas Points** on eligible³ Qantas flights between Australia and Honolulu, Los Angeles, Dallas and New York.
- Earn **Status credits** on all eligible³ Qantas flights which count towards your membership Status and more privileges.
- Earn and redeem on eligible³ flights and fares with our partners American Airlines and Alaska Airlines to more than 100 destinations within North America.

When travelling beyond the Qantas-operated network on codeshare flights (with a QF flight number) operated by American Airlines, Alaska Airlines and WestJet, Frequent Flyer's can:

- Earn **Qantas Points** and **Status credits** at the same rate as flying on a Qantas aircraft.
- Enjoy Qantas lounge access if travelling on an eligible flight².

oneworld

As **oneworld** members, Qantas and American Airlines customers enjoy the additional benefit of **oneworld Global Support teams** at Los Angeles, Dallas and New York.

oneworld Global Support teams proactively monitor connecting flights for Qantas customers. The support team will endeavour to assist disrupted passengers successfully meet their connections and have baggage transferred to its final destination.

This service is also available in Miami and Chicago O'Hare.



³ An eligible flight for the purpose of this promotion means any flight with a QF flight number on your ticket where Status Credits or Qantas Points are normally earned. Status Credits and Qantas Points may not be earned on some fare types and booking classes. Please visit qantas.com.au/terms

Correct as at December 2014. Schedules subject to change.

QANTAS TO SOUTH AMERICA:

Santiago—The perfect gateway to South America

Qantas Alliances

11 flights per week to Santiago from Sydney with Qantas and partner LAN

Via our partners



SANTIAGO

4 direct QF flights per week
QF codeshares with LAN on 7 flights per week via Auckland

110 Interline destinations throughout South America

6 codeshare destinations on oneworld partner LAN including Lima, Rio de Janeiro and Sao Paulo

FREQUENT FLYER 



Fleet

Qantas operates B747 aircraft to Santiago fitted with A380 interiors including the award-winning fully-flat Skybed in Business, an exclusive Premium Economy cabin and spacious and comfortable seats in Economy.



Network

Together with partners LAN and TAM, Qantas has every key domestic market in South America covered with 110 interline destinations and 6 codeshare destinations including Lima, Rio de Janeiro and Sao Paulo.



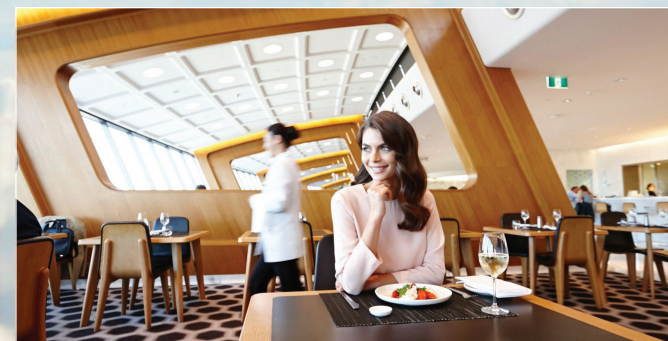
Lounges

Eligible Qantas customers can work, relax and dine prior to their flights in exceptional world-class First and Business Lounges in Sydney, enjoy an extensive lounge network across South America including LAN VIP lounge and American Airlines' Admirals Club in Santiago.



Loyalty

Be rewarded. Qantas Frequent Flyers can earn and redeem Qantas Points, plus earn Status Credits on eligible flights between Australia and South America and anywhere LAN and TAM fly throughout South America and beyond.



Qantas to South America

Network

Qantas offers the only non-stop route between Australia and South America and when complemented by **oneworld** partners LAN and TAM, offers unrivalled coverage within South America.

In addition to Qantas' 4 flights per week direct to Santiago, Qantas codeshares on LAN's daily services from Sydney to Santiago via Auckland. Qantas and LAN's schedule offers customers the option of an afternoon or evening departure from Santiago on 4 days per week.

Qantas codeshares on LAN to 6 key South American destinations including Lima, Rio de Janeiro, Sao Paulo, Antofagasta, La Serena and Punta Arenas, with an additional **110 interline destinations** across the continent with our **oneworld** partners, LAN and TAM.

The LATAM airlines group, including LAN and TAM, offer the largest network in South America, providing unmatched coverage and all the benefits of **oneworld** for Qantas customers travelling in the region.

Qantas customers can access fares to **South America via North America**, utilising **oneworld** partners American Airlines, LAN and TAM through the key hubs of Los Angeles, Dallas, New York or Miami, giving customers the option to **triangulate** (for example, travel via North America in one direction, and non-stop from Santiago in the other direction).

Customers can also access **oneworld Circle Pacific fares**, for travel which includes each of Australia, South America, North America and Asia, utilising any of our **oneworld** partners.

Fleet

Customers on the Qantas operated Sydney to Santiago flight enjoy an exceptional customer experience on our refitted Boeing 747-400 aircraft, which has been aligned with our flagship **A380 offering**.

Customers in Business enjoy cabin mood lighting and the award-winning **fully-flat Skybed** with a mattress and duvet and the added comfort of pyjamas and amenity kits. Customers in Economy enjoy a custom-designed seat featuring a unique footrest net and ergonomic cushioning as well as a self-service snack bar.

LAN's award-winning Premium Business Class also offers fully-flat seats on their A340 operated Sydney-Auckland-Santiago, whilst Economy passengers enjoy ergonomically designed seats that give a more reclined feel. Within South America, LAN and TAM operate young fleets of A321, A319 and A320 aircraft.

Lounges

The experience begins with Qantas' exceptional Business and First lounges in Sydney for eligible¹ Qantas customers. The award winning First lounge offers unsurpassed luxury including the Aurora Spa, a la carte dining and concierge service.

Eligible¹ customers can also access the American Airlines Admirals Club and LAN VIP lounges when travelling on **oneworld** airlines (including Qantas, LAN, TAM, and American Airlines) in South America.

South America to Asia simplified with Sydney Connect

Qantas provides accommodation in Sydney for eligible² customers whose itineraries are originating in South America and include a transit of between 8 and 24 hours between Qantas operated services from Santiago to Qantas destinations in Asia.

Frequent Flyer

Benefits of membership:

- Earn and redeem **Qantas Points** on eligible³ Qantas flights between Australia and Santiago.
- Earn and redeem Qantas Points on eligible³ flights throughout South America with **partner airlines** LAN and TAM.
- Earn **Status Credits** on eligible³ Qantas, **oneworld** alliance airlines and Qantas codeshare flights (with a QF flight number) which count towards your tier status and more privileges.

When travelling beyond the Qantas-operated network on codeshare flights (with a QF flight number) operated by LAN, Frequent Flyers can:

- Earn **Qantas Points** and **Status Credits** at the same rate as flying on a Qantas aircraft.
- Enjoy Qantas lounge access if travelling on an eligible flight³.



¹ For terms and conditions visit qantas.com.au/travel/airlines/airport-lounges/global/e

² For terms and conditions visit qantas.com.au/travel/airlines/sydney-connect/am/en#confirmation

³ An eligible flight for the purpose of this promotion means any flight with a QF flight number on your ticket where Status Credits or Qantas Points are normally earned. Status Credits and Qantas Points may not be earned on some fare types and booking classes. Please visit qantas.com.au/terms

Correct as at December 2014. Schedules subject to change.

ASIA PART 1 – QANTAS TO GREATER CHINA:

Qantas Alliances

Unrivalled coverage from Australia with our partners

The only Australian carrier offering direct flights to **5 major cities** across Greater China

Together with its airline partners Qantas offers **flexible itineraries** removing the need to back track

Via our codeshare partners



CHINA SOUTHERN

中華航空
CHINA AIRLINES


11 codeshare destinations via Shanghai on partner China Eastern and **4 via Guangzhou** on partner China Southern

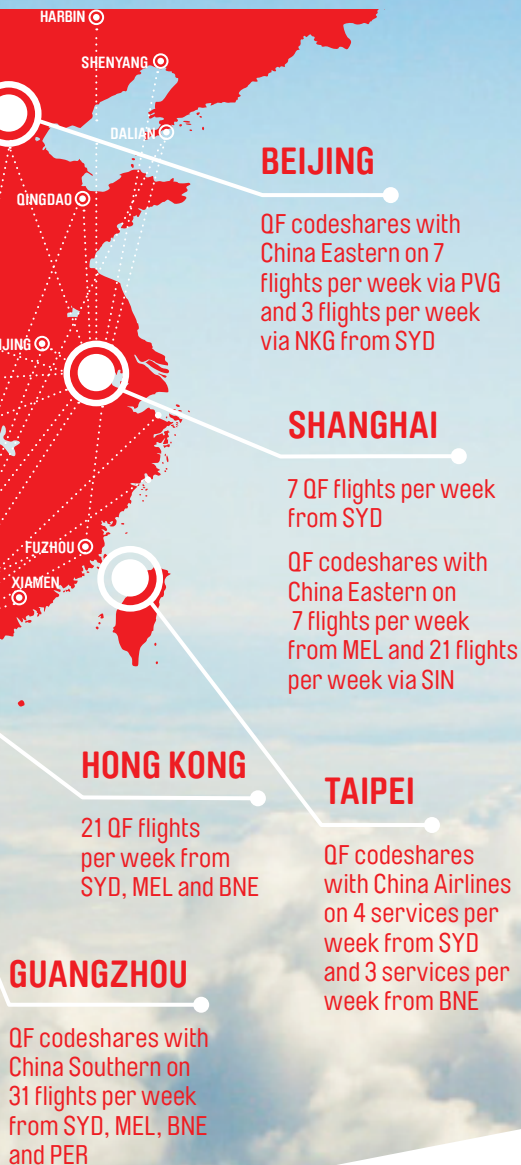
22 interline destinations via Hong Kong on partners Cathay Pacific and Dragon Air



Complimentary **oneworld** global support* services offered at HKG

*Subject to operational constraints

FREQUENT
FLYER 



Network

Qantas offers unrivalled gateway options servicing China and beyond through partnerships with four of the leading carriers in Greater China.



Inflight

Qantas operates a mix of B747 aircraft reconfigured with award-winning A380 product and A330 aircraft (refurbished A330-300 aircraft coming soon) on services to Hong Kong and Shanghai.



New Qantas Hong Kong Lounge

Experience unsurpassed luxury in the new Qantas Hong Kong Lounge, where eligible Qantas passengers can relax, work and dine prior to departure.



Loyalty

Be rewarded. Qantas Frequent Flyer members can earn and redeem Qantas Points and earn Status Credits on eligible Qantas flights within and between Australia and Greater China.



Qantas to Greater China

Hong Kong, gateway to North Asia

Qantas offers a comprehensive network between Australia and Hong Kong including daily services from Sydney, Melbourne and Brisbane.

Schedules are well suited to corporate travelers with evening arrivals in Hong Kong and morning arrivals back in Australia, providing seamless transfers to North Asia markets with Through Check-In and no requirement for customs clearance.

There are numerous time saving connection opportunities using oneworld partners Cathay Pacific and Dragonair offering an expansive partner network of 22 cities across China, complemented with interline partners China Eastern and Air China.

Hong Kong Lounge

The new Qantas Hong Kong Lounge offers customers a luxurious pre-flight experience with stylish and contemporary interiors reflecting the colour, vibrancy and luxury of Hong Kong.

Eligible¹ passengers can enjoy classics from Qantas Chef Neil Perry's Rockpool and Spice Temple restaurants with regionally inspired Asian flavours and ingredients.

In-Town Check-in with bag drop at Hong Kong station

Qantas has now made checking-in easier with the introduction of free In-town Check-in at MTR Airport Express which is available at Hong Kong Central and Kowloon stations.

Simply proceed to check-in at either of the MTR stations during the opening hours of 8am to 6pm daily. Boarding passes need to be collected on the day of departure, at least 90 minutes before take-off.

¹ For terms and conditions visit qantas.com.au/travel/airlines/qantas-club-loungeaccess/global/en

Shanghai, Guangzhou and Taipei

Qantas operates **direct daily services between Sydney and Shanghai** with evening arrivals in Shanghai and early morning arrivals in Sydney, well suited for corporate travel.

With codeshare partner **China Eastern**, Qantas customers have the option to travel on direct daily services between Melbourne and Shanghai, as well as three return services per week on the Sydney–Nanjing–Beijing route.

Beyond Shanghai, customers have seamless access to **11 China Eastern codeshare destinations** within China including Beijing, Chengdu, Dalian, Fuzhou, Guangzhou, Harbin, Kunming, Nanjing, Qingdao, Shenyang, and Xian.

Further options for travel to Shanghai include:

- Via Singapore with daily flights to Shanghai operated by codeshare partner China Eastern.
- Via Hong Kong with daily connections to Shanghai.

Guangzhou

Qantas codeshares on **31 direct return China Southern services** each week between Sydney, Melbourne, Brisbane and Perth to Guangzhou.

Guangzhou is a **gateway to southern and western mainland China** with Qantas codeshare connections to Xiamen, Fuzhou, Kunming and Urumqi.

Taipei

Qantas provides codeshare services directly to Taipei from Sydney and Brisbane with China Airlines.

Qantas group airline Jetstar Asia provides daily codeshare connections to Taipei via Singapore.

Frequent Flyer

Membership has many benefits, making every trip rewarding.

- Earn and redeem **Qantas Points** on eligible² Qantas flights between Australia and Shanghai and Hong Kong.
- Earn **Status Credits** on all eligible² Qantas flights which count towards your membership Status and more privileges.
- Earn and redeem on eligible² flights and fares with our partners, China Eastern, Cathay Pacific and Dragonair.
- Members can also earn on eligible flights on China Southern and China Airlines with a QF flight number.

When travelling beyond the Qantas-operated network on codeshare flights (with a QF flight number) operated by China Southern, China Eastern and China Airlines, Frequent Flyers can:

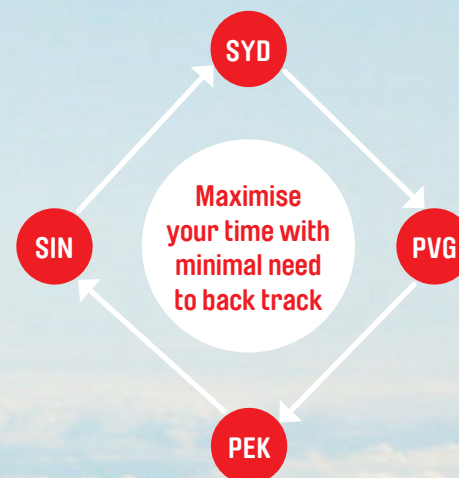
- Earn Qantas Points and Status credits at the same rate as flying on a Qantas aircraft.
- Qantas lounge access if eligible² and when your Qantas Frequent Flyer number is in your booking.

oneworld

As oneworld members, Qantas customers enjoy the additional benefit of oneworld Global Support teams at Hong Kong.

oneworld Global Support teams proactively monitor connecting flights for Qantas customers.

The support team will endeavor to assist disrupted passengers successfully meet their connections and have baggage transferred to its final destination.



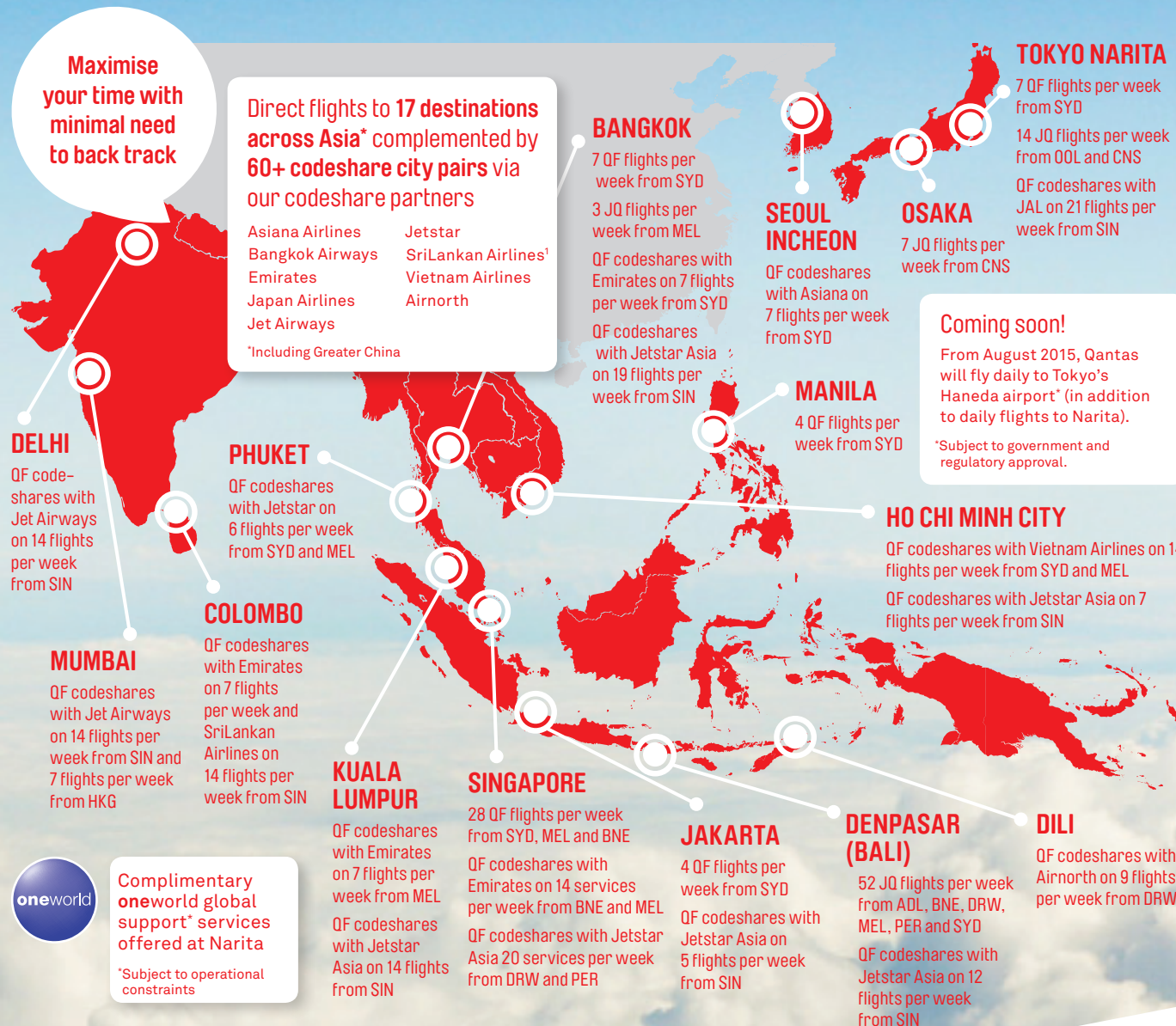
² An eligible flight for the purpose of this promotion means any flight with a QF flight number on your ticket where Status Credits or Qantas Points are normally earned. Status Credits and Qantas Points may not be earned on some fare types and booking classes. Please visit qantas.com.au/terms

Correct as at December 2014. Schedules subject to change.

ASIA PART 2 – QANTAS TO REST OF ASIA:

Qantas Alliances

More Asian cities served directly from Australia with extensive connections beyond



Network

Whether for business or leisure, travelling across Asia is made easy with Qantas and our partners offering more choice than any other carrier out of Australia.



New A330 Business

Travellers can look forward to the best in-class experience on services to Asia with the introduction of refurbished A330-300 aircraft coming soon.



New Qantas Singapore Lounge

Eligible customers can enjoy the recently opened Qantas Singapore Lounge, offering a new standard of luxury for our customers travelling through Singapore.



Loyalty

Be rewarded. Qantas Frequent Flyer members can earn and redeem Qantas Points and earn Status Credits on eligible Qantas flights within and between Australia and Asia.



Qantas to Asia

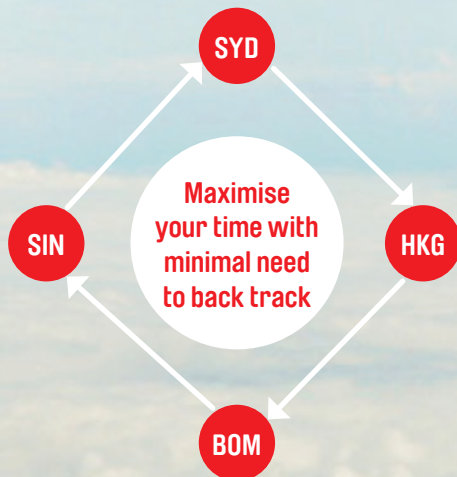
Qantas to Asia

Qantas flies direct to more Asian cities from Australia than any other carrier. With our codeshare partners, Qantas offers non-stop flights to 17 key Asian cities.

Qantas and partner airlines provide multiple options beyond the gateways with onward connections to over 40 codeshare city pairs across Asia.

Qantas' presence in key gateways ensures the highest levels of customer service both in the air and on the ground.

Travellers can also look forward to the best in-class experience on services to Asia with the introduction of refurbished A330-300 aircraft coming soon. The new innovative Business Suites which include fully-flat beds that can be left in a recline position for take-off and landing, will be a key point of difference between Qantas and other carriers flying into Asia.



Singapore

Singapore is Asia's predominant hub. Qantas operates twice daily flights from Sydney and daily flights from Melbourne and Brisbane.

Qantas' schedules are well-suited to the corporate market both for travelers flying to Singapore and those with onward connections into Asia with our partners.

Connect to Singapore-based Jetstar Asia, using Qantas codeshares to Kuala Lumpur, Bangkok, Phuket, Ho Chi Minh, Penang, Jakarta, Denpasar, Surabaya and Taipei.

Additional options in and out of Australia exist with Qantas' codeshares on Jetstar Asia services including Perth and Darwin to Singapore.

The Qantas Singapore Lounge

Eligible customers² can enjoy the recently opened award-winning Qantas Singapore Lounge, offering a new standard of luxury for our customers travelling through Singapore. Combined with through-check to multiple destinations, this allows for a comfortable and seamless transit.

The lounge reflects the heart of Singapore, a vibrant and exciting space that celebrates the local scene. You can enjoy the best of the service currently offered by Sofitel in our flagship First lounges in Sydney and Melbourne, and an enhanced dining experience featuring Qantas Chef Neil Perry's Spice Temple inspired dishes and signature cocktails.

Additionally the Singapore lounge gives customers the choice of dining on the ground to maximise sleep onboard.

¹ For terms and conditions please visit qantas.com.au/travel/airlines/qantas-club-lounge-access/global/en

² Available for travel from 15 Jan 2015. Subject to regulatory approval.

³ Subject to government and regulatory approval.

Correct as at December 2014. Schedules subject to change.

Thailand

Qantas operates daily flights from Sydney to Bangkok, with onward connections to codeshare partner Bangkok Airways to key markets Phuket, Chiang Mai, Chang Rai, Koh Samui and Krabi.

Also, Qantas codeshares from Sydney and Melbourne to Phuket with Jetstar, from Singapore to Phuket and Bangkok with Jetstar Asia, and from Singapore to Ko Samui with Bangkok Airways.

Eligible² passengers can enjoy Qantas lounge facilities in Bangkok and Singapore.

Philippines

Qantas offers 4 flights per week from Sydney to Manila.

Indonesia and Timor-Leste

Qantas operates 4 flights per week to Jakarta from Sydney.

Jetstar operates services to Bali from Sydney, Melbourne, Brisbane, Adelaide, Perth and Darwin.

Qantas also codeshares from Singapore to Surabaya, Jakarta and Denpasar on Jetstar and Jetstar Asia.

The East Timor capital of Dili can be reached with Qantas codeshare on Airnorth from Darwin.

Japan

Qantas offers daily flights from Sydney to Tokyo (Narita).

From August 2015, Qantas will also fly daily to Tokyo's Haneda airport³. Located just 15 minutes from Tokyo city by monorail, passengers will have easy access to Tokyo plus even more connection options to domestic Japan.

Jetstar also offers flights from Melbourne (4 per week), Cairns (daily) and Gold Coast (daily) to Tokyo (Narita) as well as daily flights from Cairns to Osaka.

Qantas offers additional options to Tokyo (Narita and Haneda) via Singapore with codeshare partner Japan Airlines.

Qantas codeshares with Jetstar Japan to nine domestic destinations, including popular tourist cities of Sapporo, Osaka and Okinawa².

Additionally, oneworld partner Japan Airlines offers an extensive domestic network servicing key Japanese cities from Haneda and Narita.



Qantas to Asia

India and Sri Lanka

Qantas codeshares on India's leading private airline Jet Airways to Delhi and Mumbai via Qantas' gateways, Singapore and Hong Kong.

These services are complemented by interline options to Chennai, Hyderabad, Kolkata, Goa, Bengaluru, Ahmedabad and Jaipur with Jet Airways and Air India.

Jet Airways offers exceptional onboard comfort in premium cabins.

Qantas codeshares to Colombo via Singapore with partners Emirates and SriLankan Airlines.

Further options to Sri Lanka are available for passengers connecting from Qantas flights into Bangkok, Hong Kong and Singapore with **oneworld** partners Cathay Pacific and SriLankan Airlines.

Korea

Qantas offers 7 direct codeshare services per week to Seoul on codeshare partner Asiana. Asiana is a 5-star Skytrax rated airline, operating the latest generation 777 aircraft with fully-flat beds in Business.

Vietnam

Qantas codeshare partner Vietnam Airlines provides 7 flights per week to Ho Chi Minh City from both Sydney and Melbourne.

Vietnam Airlines offer passengers full-service experience on a modern Airbus 332 fleet.

Qantas also offers codeshare connections via Singapore on Jetstar Asia, with the additional option of using interline partner Jetstar Pacific to/from Ho Chi Minh City.

Jetstar Pacific offers domestic connections to key cities within Vietnam.

Malaysia

Qantas codeshares on Emirates' daily direct services between Melbourne and Kuala Lumpur.

Qantas also codeshares to Kuala Lumpur and Penang, via Singapore with Jetstar Asia.

Frequent Flyer

Membership has many benefits, making every trip rewarding.

- Earn and redeem **Qantas Points** on eligible³ Qantas and Jetstar (including Jetstar Asia and Jetstar Japan) flights between Australia and Asia and throughout Asia.
- Earn **Status Credits** on all eligible³ Qantas, Jetstar (including Jetstar Asia and Jetstar Japan), **oneworld** alliance airlines and Fiji Airways flights which count towards your membership Status and more privileges.
- Earn and redeem on eligible³ flights and fares with our partners, Cathay Pacific, Japan Airlines, Malaysia Airlines, SriLankan Airlines, Jet Airways, Emirates and Airnorth.

When travelling beyond the Qantas-operated network on codeshare³ flights (with a QF flight number) operated by Airnorth, Asiana, Bangkok Airways, Emirates, Japan Airlines, Jet Airways, SriLankan Airlines¹, Vietnam Airlines and Jetstar Frequent Flyers can:

- Earn Qantas Points and Status credits at the same rate as flying on a Qantas aircraft.
- Enjoy Qantas lounge access if travelling on an eligible flight².

oneworld

As **oneworld** members, Qantas customers enjoy the additional benefit of **oneworld** Global Support teams at Tokyo's Narita airport.

oneworld Global Support teams proactively monitor connecting flights for Qantas customers.

The support team will endeavor to assist disrupted passengers successfully meet their connections and have baggage transferred to its final destination.



¹ SriLankan Airlines codeshare subject to regulatory approval. Available for sale from 26 October 2014.

² For terms and conditions qantas.com.au/travel/airlines/airport-lounges/global/en

³ An eligible flight for the purpose of this promotion means any flight with a QF flight number on your ticket where Status Credits or Qantas Points are normally earned. Status Credits and Qantas Points may not be earned on some fare types and booking classes. Please visit qantas.com.au/terms

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QANTAS TO THE UK AND EUROPE:

Qantas Alliances

More choice than ever before with our partners



Network and Fleet

More choice than ever before when flying from Australia to destinations across the UK and Europe.



Chauffeur Drive

Enjoy the luxury of a complimentary Chauffeur transfer; available to Qantas' First and Business customers travelling on Qantas and Emirates flights from Sydney and Melbourne to Dubai and London.



Lounges

Eligible passengers enjoy a premium lounge experience through Sydney, Melbourne, Dubai and London.



Loyalty

Be rewarded. Qantas Frequent Flyer members can earn and redeem Qantas Points, plus earn Status Credits on Qantas and codeshare flights between Australia and UK and Europe.

40+
codeshare
destinations

Via our codeshare partners



LONDON HEATHROW

QF codeshares with British Airways on 117 flights per week to 8 destinations



Complimentary oneworld global support* services offered at LHR

*Subject to operational constraints

14 Qantas operated flights per week to London from **Sydney and Melbourne**—all A380 aircraft

84 Qantas codeshare flights per week from **Sydney, Melbourne, Perth, Adelaide, and Brisbane** connecting to UK and Europe

DUBAI

QF codeshares with Emirates on 400 flights per week to 32 destinations

SINGAPORE

QF codeshares with Finnair on 7 flights per week to Helsinki



FREQUENT
FLYER

Qantas to UK and Europe

Network and Schedule

Qantas operates 2 daily services into London, from Sydney and Melbourne via Dubai with the **award-winning A380 aircraft**. Through Qantas' partnership with Emirates, Qantas offers a total of **98 weekly services** between Australia (including Perth, Brisbane, and Adelaide) and Dubai.

Business-friendly schedule from Sydney with early morning arrivals into London on QF1 and evening departure on QF2 from London.

With evening departures from Melbourne, Qantas' QF9 **connects seamlessly to 18 UK and European destinations** within four hours of landing in Dubai, many connecting within two hours.

Together with Emirates, Qantas offers **one-stop** connections to over 30 European destinations, meaning passengers have more choice than ever before between Australia and Europe — complemented by multiple intra-Europe connections with **oneworld** partners.

Lounges and Additional Services

The experience begins with Qantas' exceptional Business and First lounges in Sydney and Melbourne for eligible¹ Qantas passengers. The award-winning First Lounges offer **unsurpassed luxury** including the Aurora Spa, full dining experience and concierge service.

Emirates' First and Business Class lounges in Dubai's Terminal 3 provide state-of-the-art facilities including **direct boarding** to the Concourse's 20 dedicated A380 gates.

Eligible² Qantas and **oneworld** members have access to London Heathrow's American Airlines and British Airways lounges, complimented by multiple **oneworld** member lounges in selected destinations when travelling on **oneworld** flights across Europe.

Chauffeur Drive—First and Business passengers travelling to Dubai and London are offered an extra level of convenience with luxury chauffeur transportation to and from select airports³ in Australia, NZ, UK, Europe and the Middle East.

Dubai Connect—Qantas will provide accommodation, meals, and ground transportation for some customers whose itineraries involve a longer transit between Qantas and Emirates flights in Dubai.

Frequent Flyer

Membership has many benefits, making every trip rewarding.

- Earn and redeem **Qantas Points** on eligible⁴ Qantas flights between Australia and UK/Europe.
- Earn and redeem Qantas Points on eligible⁴ flights and fares throughout UK and Europe with our **partner airlines** Airberlin, British Airways, Aer Lingus, Alitalia, El Al, Emirates, Finnair, Iberia and S7.
- Earn **Status Credits** on all eligible⁴ Qantas, **oneworld**, and codeshare flights which count towards your tier status and more privileges.

When travelling beyond the Qantas-operated network on codeshare flights (with a QF flight number) operated by British Airways, Emirates and Finnair, Frequent Flyers can:

- Earn **Qantas Points** and **Status credits** at the same rate as flying on a Qantas aircraft.
- Enjoy Qantas lounge access if travelling on an eligible flight³.

oneworld

As **oneworld** members, Qantas customers enjoy the additional benefit of **oneworld Global Support teams** at London Heathrow (and Madrid).

oneworld Global Support teams proactively monitor connecting flights for Qantas customers. The support team will endeavor to assist disrupted passengers successfully meet their connections and have baggage transferred to its final destination.



¹ For terms and conditions please visit qantas.com.au/travel/airlines/qantas-club-lounge-access/global/en

² For terms and conditions please visit qantas.com.au/travel/airlines/chauffeur-drive-terms/global/en

³ For terms and conditions please visit qantas.com.au/travel/airlines/dubai-connect/global/en

⁴ For terms and conditions please visit qantas.com.au/terms

Correct as at December 2014. Schedules subject to change.

QANTAS TO AFRICA AND THE MIDDLE EAST :

Qantas Alliances

One stop to Africa and the Middle East via Dubai and Johannesburg gateways

Connect to
86

destinations (including
13 codeshare with
Emirates) across Africa
and the Middle East via
Johannesburg and
Dubai gateways

14 Qantas
operated flights
per week to
Dubai from
Sydney and
Melbourne—all
A380 aircraft

84 Qantas
codeshare
flights per week
from **Sydney**,
Melbourne,
Perth, **Adelaide**,
and **Brisbane**



FREQUENT
FLYER



DUBAI

14 QF flights per
week from SYD
and MEL

QF codeshares
with Emirates
on 84 flights per
week from ADL,
BNE, MEL, PER
and SYD

JOHANNESBURG

7 QF flights per week with
onward connections to
partners South African
Airways and British Airways
(operated by Comair)



Network

One stop, Two gateways; Connecting customers
to Africa and the Middle East via Johannesburg
and Dubai.



Lounges

Eligible customers can work, relax and dine prior
to their flight in exceptional world-class First and
Business Lounges in Sydney, Melbourne and Dubai.



Loyalty

Be rewarded. Qantas Frequent Flyers can earn and
redeem Qantas Points, plus earn Status Credits on
eligible flights between Australia and Africa and the
Middle East.



Qantas to Africa and the Middle East

Network

Southern Africa via Johannesburg

Qantas offers the only non-stop route between Sydney and Johannesburg with **direct daily return** services. Combined with Qantas' domestic and trans-Tasman offering, Sydney is the most efficient and convenient transit point for connections from East Coast Australia and New Zealand to South Africa.

Qantas operates a 3-cabin Boeing 747 between Sydney and Johannesburg and is the only carrier to offer Premium Economy between Australia and South Africa. Customers travelling in our award-winning Premium Economy cabin enjoy priority check-in, private cabin with dedicated flight attendants, additional leg and elbow room, a wider ergonomically designed seat and a Rockpool-inspired menu.

Beyond Johannesburg, customers can access **26 interline destinations in 16 countries** with South African Airways and **oneworld** partner, British Airways (operated by Comair).

North Africa via Dubai

Qantas operates two daily services into Dubai from Sydney and Melbourne with the award-winning **A380 aircraft**. Together with partner Emirates, Qantas offers a total of **98 weekly services** between Australia and Dubai (including from Perth, Brisbane, and Adelaide).

Beyond Dubai, Qantas customers can reach an extensive network of **30 destinations** within Africa with **Emirates** and **flydubai**. Qantas codeshares to 6 destinations, including Cairo, Nairobi and Seychelles on services operated by Emirates.

Middle East via Dubai

Qantas' partnership with Emirates offers customers **one-stop comprehensive coverage of the Middle East** from Australia to 18 destinations including 7 codeshare services to key destinations including Beirut, Jeddah, Muscat and Amman. Qantas customers can connect to an additional 12 destinations across the Middle East with flydubai.

oneworld members Royal Jordanian and Qatar Airways offer additional connectivity and customer recognition throughout the Middle East via their respective hubs Amman and Doha.

Lounges and Additional Services

The experience begins with Qantas' exceptional Business and First lounges in Sydney and Melbourne for eligible¹ customers. The award-winning First Lounges offer **unsurpassed luxury** including the Aurora Spa, full dining experience and concierge service.

Emirates' First and Business Class lounges in Dubai's Terminal 3 provide state-of-the-art facilities including **direct boarding** to the Concourse's dedicated A380 gates.

Eligible¹ Qantas Frequent Flyers and **oneworld** members have access to multiple **oneworld** member lounges in select destinations when travelling throughout Africa and the Middle East on **oneworld** services including British Airways (operated by Comair), Qatar, Royal Jordanian and S7.

Chauffeur Drive—Eligible First and Business customers travelling between Australia, Dubai and select onward destinations in Africa and the Middle East are offered an extra level of convenience with luxury chauffeur transportation².

Dubai Connect—Qantas will provide accommodation, meals and ground transportation for eligible customers whose itineraries involve a longer transit between Qantas and Emirates flights in Dubai³.

Frequent Flyer

Benefits of membership:

- Earn and redeem **Qantas Points** on eligible⁴ Qantas flights between Australia and Africa.
- Earn and redeem **Qantas Points** on eligible⁴ flights throughout the Middle East and Africa with our partner airlines British Airways (operated by Comair), Emirates, El Al, Qatar Airways, Royal Jordanian and S7.
- Earn **Status Credits** on eligible⁴ Qantas, **oneworld** alliance airlines and Qantas codeshare flights (with a QF flight number) which count towards your tier status and more privileges.

When travelling beyond the Qantas-operated network on codeshare flights (with a QF flight number) operated by Emirates, Frequent Flyer's can:

- Earn **Qantas Points** and **Status Credits** at the same rate as flying on a Qantas aircraft.



¹ For terms and conditions please visit qantas.com.au/travel/airlines/qantas-club-lounge-access/global/en

² For terms and conditions please visit qantas.com.au/travel/airlines/chauffeur-drive-terms/global/en

³ For terms and conditions please visit qantas.com.au/travel/airlines/dubai-connect/global/en

⁴ An eligible flight for the purpose of this promotion means any flight with a QF flight number on your ticket where Status Credits or Qantas Points are normally earned. Status Credits and Qantas Points may not be earned on some fare types and booking classes. Please visit qantas.com.au/terms

Correct as at December 2014. Schedules subject to change.

QANTAS TO NEW ZEALAND AND SOUTH WEST PACIFIC:

Qantas Alliances

Connecting Australia to New Zealand and islands across the South West Pacific

More than
100 Qantas
operated services
per week across
the Tasman

Escape to New Zealand and 5 island destinations across the South West Pacific with our partners

Emirates	Air Vanuatu
LAN	Air Niugini
Jetstar	Aircalin
Fiji Airways	Air Tahiti Nui

PORT MORESBY

12 QF flights per week from CNS
QF codeshares with Air Niugini on 15 flights per week from BNE and SYD

SANTO

QF codeshares with Air Vanuatu on 1 flight per week from BNE

PORT VILA

QF codeshares with Air Vanuatu on 10 flights per week from BNE, MEL and SYD

NOUMEA

4 QF flights per week from SYD and BNE

QF codeshares with Aircalin on 5 flights per week from SYD and BNE

NADI

QF codeshares with Fiji Airways on 39 flights per week from BNE, MEL, SYD, AKL and CHC

PAPEETE

QF code-shares with Air Tahiti Nui on 3 flights per week from SYD, MEL and BNE via AKL

QUEENSTOWN

8 QF flights per week from SYD and BNE

QF codeshares with JQ on 7 flights per week from MEL and 3 flights per week from OOL¹

CHRISTCHURCH

7 QF flights per week from SYD

QF codeshares with Emirates on 7 flights per week from SYD

QF codeshares with JQ on 11 flights per week from OOL, MEL and SYD

119 codeshare flights per week across domestic New Zealand

WELLINGTON

21 QF flights per week from SYD and MEL

QF code-shares with JQ on 3 flights per week from OOL¹

AUCKLAND

67 QF flights per week from SYD, MEL BNE and PER²

QF codeshares with Emirates on 21 flights per week from SYD, MEL and BNE

QF codeshares with LAN on 7 flights per week from SYD

QF codeshares with JQ on 7 flights per week from OOL



Network

Whether for business or leisure Qantas and its codeshare partners offer 11 destinations across New Zealand and the South West Pacific from multiple Australian gateways.



Fleet

Across the Tasman, Qantas operates **next generation Boeing 737-800 aircraft** with an all-inclusive service in Business and Economy.



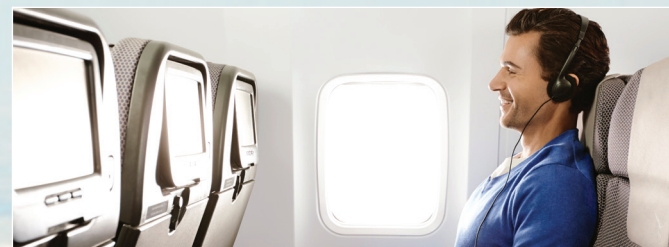
All the frills

Once you've booked your flight, sit back and enjoy the journey with a contemporary menu, premium award-winning wines, inflight entertainment and baggage.



Loyalty

Be rewarded. Qantas Frequent Flyer members can earn and redeem Qantas Points on eligible flights between Australia, New Zealand and the South West Pacific.



FREQUENT
FLYER

¹ OOL-ZQN from 13 December 2014 and OOL-WLG from 12 December 2014. Flights subject to government and regulatory approval.
² Qantas operates seasonal services between AKL and PER—2 services per week between 5 December 2014 and 26 April 2015.



Qantas to New Zealand and the South West Pacific

New Zealand

Qantas operates more than 100 services from Sydney, Melbourne, Brisbane and Perth² to Auckland, Wellington, Christchurch and Queenstown.

From the Gold Coast, Qantas codeshares on daily **Jetstar services** to Auckland, 3 flights per week to Christchurch, and 3 flights per week¹ to Wellington and Queenstown. From Melbourne, Qantas codeshares on Jetstar's daily services to Queenstown and 5 flights per week to Christchurch.

Additionally, codeshare partner Emirates offers **daily services** to Auckland from Sydney, Melbourne and Brisbane, and to Christchurch from Sydney.

Jetstar's extensive domestic network in New Zealand provides Qantas customers with **119 codeshare flights** per week between major cities Auckland, Wellington, Christchurch, Dunedin and Queenstown.

Qantas' Tasman services are operated³ by next generation Boeing 737-800 aircraft with an all-inclusive service offering meals and award-winning Australian and New Zealand wines, baggage and inflight entertainment which can be used gate-to-gate. Customers travelling in Business enjoy menus designed by Qantas Chef Neil Perry.

Eligible⁴ Qantas customers enjoy the Qantas International Business Lounge in Auckland, Business Lounge in Wellington, as well as the Manaia Lounge in Christchurch.

South West Pacific

Qantas partners with a range of carriers across the South West Pacific offering a **comprehensive network to island destinations** including New Caledonia, Papua New Guinea, Fiji, Tahiti and Vanuatu.

New Caledonia

Together with codeshare partner **Aircalin**, Qantas offers 6 daily services to Noumea from Sydney and 3 flights per week from Brisbane. Eligible customers travelling from Noumea on a Qantas codeshare flight can access the Aircalin lounge in Noumea⁴.

Papua New Guinea

QantasLink operates 12 services per week to Port Moresby from Cairns. Partner airline **Air Niugini** offers codeshare services to Port Moresby from Sydney and Brisbane with interline options across Papua New Guinea. Eligible customers travelling from Port Moresby on a Qantas codeshare flight can access Air Niugini's Paradise Club⁴.

Fiji

Qantas codeshares on **Fiji Airways** to Nadi twice daily from Sydney, daily from Brisbane and 5 times per week from Melbourne. Additionally, Qantas codeshares on Fiji Airways services to Los Angeles, Honolulu, Auckland and Christchurch. Customers also have interline options with Jetstar from Sydney. Eligible customers travelling from Nadi on a Qantas codeshare flights have access to Fiji Airways' Tabua lounge⁴.

Tahiti–French Polynesia

Qantas codeshares on Air Tahiti Nui to Papeete on 3 flights per week via Auckland, as well as offering codeshare services through to Los Angeles.

Vanuatu

Qantas codeshares on Air Vanuatu to Port Vila on 6 flights per week from Sydney, 3 flights per week from Brisbane and once per week from Melbourne. There is also one flight per week from Brisbane to Santo.

Frequent Flyer

Benefits of membership:

- Earn and redeem **Qantas Points** on eligible³ flights to and throughout New Zealand and the South West Pacific with Qantas and our partner airlines Air Niugini, Air Vanuatu, Emirates, Fiji Airways, Jetstar and LAN.
- Earn **Status Credits** on eligible³ Qantas, Jetstar, Fiji Airways, LAN and Qantas codeshare flights (with a QF flight number) which count towards your tier status and more privileges.

When travelling beyond the Qantas-operated network on **codeshare** flights (with a QF flight number) operated by our partners airlines Aircalin, Air Niugini, Air Tahiti Nui, Air Vanuatu, Emirates, Fiji Airways, Jetstar and LAN, Frequent Flyer's can:

- Earn **Qantas Points** and **Status Credits** at the same rate as flying on a Qantas aircraft.
- Enjoy extra benefits for eligible members including priority, extra baggage and lounge access where available⁴.

¹ OOL–ZQN from 13 December 2014 and OOL–WLG from 12 December 2014. Flights subject to government and regulatory approval.

² Qantas operates seasonal services between AKL and PER—2 services per week between 5 December 2014 and 26 April 2015.

³ An eligible flight for the purpose of this promotion means any flight with a QF flight number on your ticket where Status Credits or Qantas Points are normally earned. Status Credits and Qantas Points may not be earned on some fare types and booking classes. Please visit qantas.com.au/terms

⁴ Qantas Lounge access is only available to eligible members when travelling onward that day on eligible flights with a QF or JQ flight number on your ticket, or a flight operated by a oneworld alliance airline with a oneworld alliance flight number on your ticket. You must be over 18 years of age to access any lounge if not accompanied by an adult. Other lounge access conditions apply. Please visit qantas.com/lounges

Correct as at December 2014. Schedules subject to change.

