

Managing Director  
and Chief Executive Officer  
**Alan Joyce**



6 February 2017

H.E. Ban Ki-moon  
Secretary General  
United Nations  
New York, NY 10017  
United States

Dear Mr Secretary-General,

I'm pleased to confirm Qantas Airways' support for the ten principles of the United Nations Global Compact on human rights, labour, environment and anti-corruption.

Qantas is Australia's national carrier, and has operated continuously for longer than any other airline. Queensland and Northern Territory Aerial Services was founded by two First World War veterans in 1920; since then Qantas has evolved into a global business that carries more than 50 million passengers a year, employs 30,000 people, and partners with a supply chain of more than 11,000 companies around the world.

Every Qantas employee is proud of our company's history of leadership in the aviation industry over the past 95 years, and the record financial results we have achieved in the last 12 months. But we're equally proud of the values that the Qantas brand represents. We've always done everything we can to build a better, stronger Australia, represent the best of Australia in the world, and give back to the communities that support us.

As we look ahead, we know that our success in future is going to rely not just on strong global economic growth, but on growth that's sustainable. We agree that businesses have a role to play in securing that sustainable future - and we're committed to playing our part by making sustainability central to our vision, strategy and culture.

For Qantas, doing business responsibly isn't just the right thing to do - it's also the smart thing to do. A clear social purpose helps attract new generations of customers and employees; a proactive response to climate change gives us the license to grow over the long-term; robust supply chain policies help us expand responsibly into emerging markets - the list goes on.

Responsible business is about creating and taking opportunities just as much as it's about responding to challenges. The more companies that realise that, the bigger the global value chain becomes - benefitting everyone.



The Qantas Group already has strong sustainability frameworks, from Board-level governance to policies on specific priority areas like anti-corruption and supply chain. Over the past two years we've moved to disclose a much broader range of non-financial performance measures, providing greater transparency for our investors and other stakeholders. And we've started to frame our strategy in these broader, deeper terms through our reporting and public commentary - including my own speeches and media interviews.

With this letter, we express our commitment to implement the UN Global Compact's ten principles and make the Global Compact part of our strategy, governance frameworks and culture. We also commit to engage in collaborative projects which advance the UN's broader development objectives - particularly the Sustainable Development Goals.

We recognise that a key requirement for Global Compact participation is an annual Communication on Progress (COP), and we commit to report on progress within one year of joining the Global Compact and each year from then onwards, in line with the Global Compact's COP policy. This includes:

- a statement signed by me expressing our continued support for the Global Compact and renewing our ongoing commitment to the initiative and its principles;
- a description of the actions we've taken or plan to undertake to implement the Global Compact principles across human rights, labour, environment and anti-corruption; and
- a measure of outcomes.

As you've said, the most urgent global priorities need businesses to be mobilised. I'm looking forward to Qantas taking its place in the Global Compact as we strengthen our long-standing commitment to operating responsibly and work towards a sustainable future.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Alan Joyce', written in a cursive style.

**ALAN JOYCE**